



## Regulation and permits

### Comment on referrals: recurring, formal regulatory process

The Government of Western Australia's Environmental Protection Agency oversees the important process of 'comment on referrals' – ensuring citizens and stakeholders can input evidence to proposed environmental developments. They use Citizen Space to manage the process online, sometimes receiving thousands of responses.

Other regulatory and permit surveys using our tools include: :

- Environmental permit consultations, UK Environment Agency
- Environmental impact statements, Queensland Dept of State Development
- Clean Air Zone for Birmingham, UK
- Permitted Development Rights: Non Domestic Solar Panels and Domestic Air Source Heat Pumps, Scottish Government
- Environmental Impact Assessment (EIA) Consultation, Government of Northern Ireland
- Changes to the Ultra Low Emission Zone and Low Emission Zone, Transport for London
- Designation/Extension of Conservation Area - Kew, London Borough of Richmond-upon-Thames

“Running these consultations on Citizen Space saves heaps of time. The simple and clean interface has helped the agency establish a clear internal cultural standard for online consultations.”

- Communications Coordinator, Western Australia Environmental Protection Authority