

Wahlburgers

Transforming Payroll and HR with APS



APS helps Wahlburgers streamline payroll, recruiting, and compliance across corporate and franchise locations. With intuitive tools, responsive support, and automated workflows, the HR team saves hours each day managing employee updates and compliance tasks.

Company Facts:	APS Solutions Used:
<p>Founded: 2011</p> <p>Industry: Restaurant & Hospitality</p> <p>Employees: 34+ locations globally, including corporate-owned/managed and franchised restaurants</p> <p>Location: Las Vegas, Nevada</p>	<p>Payroll, HR (Automated Event Tracking), Time & Attendance, APS Hire, Benefits Administration, ACA Reporting, Integrations (Carrier Connections)</p>

Company Overview

Wahlburgers is a growing restaurant brand with deep Boston roots, currently operating 34+ locations, including a mix of corporate-owned/managed restaurants and franchises across the U.S. and internationally. Known for its family-friendly atmosphere and chef-inspired menu, the company continues to expand while maintaining its signature culture and consistency.



The prior software was a constant struggle.

There was no clear project management, poor communication, and limited functionality for how we operate.

– Adam Brewster | Director of HR, Wahlburgers Franchising LLC

The Challenge

When Adam joined Wahlburgers in 2022, the company was struggling with a new payroll provider that fell short of expectations. The software lacked structure and effective communication tools, forcing the HR team to work around the system instead of leveraging its capabilities.

Before partnering with APS, Wahlburgers also faced broader operational challenges, including disconnected payroll, HR, and benefits systems, inconsistent communication, and limited project oversight. Reporting across multiple EINs was cumbersome, and the team had limited visibility into support tickets and progress tracking, making it challenging to maintain efficiency and accountability.

The Solution

After evaluating other vendors, Wahlburgers chose APS for our hands-on approach, honest answers, and ability to adapt to the restaurant industry's unique needs. APS replaced multiple disconnected systems with a single platform designed to streamline operations.

- **Automated Event Tracking:** Eliminates the need for manual forms for rate, status, or position changes.
- **Employee Self-Service:** Team members update personal details for HR approval, automatically syncing with benefit carriers through API connections.
- **Benefits Administration:** Real-time reporting for eligibility, enrollment, and plan management.
- **APS Hire:** Streamlined recruiting and onboarding with built-in I-9 verification.
- **Payroll Automation:** APS handles garnishment setup and payments directly through the system.
- **Integrated Vendor Connections:** Tested and validated 360-degree integrations for benefits and health providers.

Key Takeaways

50% Greater Efficiency

APS cut HR administrative time by half through automation and improved reporting.

Estimated 2 Hours Saved Daily

Reduced duplicate data entry with event tracking, ACA reporting, and API integrations that eliminate errors.

Transparent Support

Response times within hours—not days—and ticket visibility in real time.

Scalable Framework

Easily supports new location onboarding and franchise expansion.

“APS has made us 50% more efficient. What used to take hours across multiple systems now happens automatically in one place.”

The Results

✓ Smarter Operations

With automated updates and self service functionality, Wahlburgers' HR team **saves two hours per day** and is less dependent on manual processes. The result is a leaner, more efficient department that focuses on people instead of paperwork.

✓ Stronger Compliance and Fewer Errors

APS' carrier integrations and benefit eligibility tracking ensure the accuracy of payroll and HR data. Automated alerts help identify missing enrollments, mitigating compliance risk.

✓ Reliable Partnership

“If you don't have an answer right away, just tell me you're looking...and APS does that. We always have a status update.”

— Adam Brewster, Director of HR

✓ Scaling for Expansion

As Wahlburgers grows, adding new restaurants and exploring weekly payroll processing in 2026, APS helps simplify onboarding and standardize operations across the brand.

Looking to Enhance Payroll and HR?

Connect with APS to discover how our all-in-one solution enables restaurant franchises like Wahlburgers to streamline operations, mitigate risk, and **focus on growth**.

