

CASE STUDY ON ACCOUNTS RECEIVABLE SERVICES

Overview	Flatworld Solutions addressed the needs of 2 small-sized companies for accounts receivable and claims management services
Customers	<ul style="list-style-type: none"> + A law firm - CA and + A computer repair firm - AK
Customers' Challenges	<ul style="list-style-type: none"> + A huge number of bills had to be generated every month; 80% of the total number of bills were to be generated in the first week of the month + Submission of bills and management of claims had to be maintained online
Flatworld Solutions' Back Office Services Provided	<ul style="list-style-type: none"> + Flatworld Solutions ensured that the bills were generated on the first day of every month + The bills were sent to the customers by mail/fax + Bills were submitted online and a follow up on claims was conducted + The companies' receivables were tracked
Impact on Customers' Business	<ul style="list-style-type: none"> + Flatworld helped the companies cut down manpower and other costs considerably + The turnaround time was improved significantly + The increase in load, in terms of the large numbers of bills to be processed, was managed in efficiently

Contact us to outsource accounts receivable services.