

Premiere chancery set looks to install MLC as the most effective software available

Highly regarded set, 5 Stone Buildings, has successfully implemented MLC so that they can benefit from the advanced chambers, diary and fees management features inherent in the software.

5 Stone Buildings offers legal service expertise at all levels in the fields of private client, estate planning, tax, probate disputes, partnership, property litigation, professional negligence, pensions and all chancery related commercial matters.

Commended by Chambers & Partners as being “an outstanding set of chancery chambers” and quoted by The Legal 500 as “undoubtedly a premier traditional chancery set”, 5 Stone Buildings’ primary purpose is to deliver the highest possible quality service.

Dan Coote, Clerk at 5 Stone Buildings, explains: “Our aim at 5 Stone Buildings is to provide a fast, efficient and modern service of the highest standard, which is vital in an increasingly competitive commercial environment.”

Business Challenge

Initially, 5 Stone Buildings’ business challenge was to install the most effective and feature-rich chambers management software available. This would enable a more professional and proactive approach in a marketplace where competition is growing, and is set to increase further in the imminent future with the reforms ahead.

An ambitious enough requirement; then ICT Chambers was established in the Cayman Islands, and required a fully integrated set-up. The IT infrastructure needed an all-encompassing approach to enable clerks and members chambers-wide to work as a coherent team, managed by the London-based clerks’ room.

Dan adds: “It goes without saying that software is integral to our business – it is what helps us to keep driving our business forward by providing more efficient ways of tackling our daily tasks. With the added complication of premises in two different countries, we were motivated to review how our IT systems could best support our multisite organisation both in the current time and into the future, whatever changes and challenges that may bring.”

Solution

The solution was a two phase software and platform implementation – firstly of MLC, Advanced’s latest chambers management application; secondly of Advanced Hosted Services for remote, secure, scalable, cost effective access to core systems in Cayman, to be administered by the London clerking team.

Client >

5 Stone Buildings

Sector >

Legal

Project >

Implementation of MLC by highly regarded set

“MLC is stable and reliable, and we no longer remember how we used to cope without it.”

Dan Coote > Clerk > 5 Stone Buildings

Premiere chancery set looks to install MLC as the most effective software available

Dan continues: *"Where software suppliers are concerned, we don't make decisions lightly. However, saying this, selecting our chambers management system was a straightforward process."*

"We were already familiar with Advanced and in particular their superior legal expertise, gathered from their many years of operating in the legal domain to barristers' chambers, law firms and coroners' offices. They know the nuances of our marketplace inside out."

The sales team demonstrated MLC to us and we were impressed with the system's inherent functionality

What's more, on a Hosted platform, all chambers staff has constant, uninterrupted access to the diary, case information, accounting, marketing and reporting features within MLC, as well as emails and the full Microsoft suite, for ICT Chambers in the Cayman Islands from our main London premises, court or other location.

The technical installation process went very smoothly and the system went live on time. There were Advanced resources continually on hand to answer queries and resolve any issues as they arose, as well as provide user training on all system features throughout implementation.

This level of support was deeply reassuring for us. I'm not convinced that any other supplier could have supported us to such a degree."

Benefits Achieved

The full IT infrastructure upgrade was a major undertaking for 5 Stone Buildings but a vital, strategic move for chambers to achieve their objectives.

The benefits achieved from running MLC are experienced by staff across both sites, with the Hosted platform delivery providing a straightforward link for remote management capabilities for Cayman.

Dan concludes: *"MLC is stable and reliable, and we no longer remember how we used to cope without it. The Hosted set-up allows us to flexibly and remotely manage ICT Chambers, utilised every working day."*

"The software works extremely well for us, catering for all our pre-requisites – the diverse features we need to better manage our chambers by equipping us with key information and analysis direct to our desktops, and building an invisible bridge between the London and Cayman offices. The billing module contains an option for UK sterling and US dollars, so we can produce fee notes in either currency, enabling us to operate as a truly international set."

"In terms of back-up, the legal helpdesk offer a comprehensive support service, with a strong focus on customer service. The call logging system guarantees a quick response to all support queries, dealt with on a priority basis by a member of the team who's expert in your software. It's comforting to know that this ongoing assistance is available, should we need it, and that there's wide ranging support across the software application and the network environment."

"I would recommend MLC to any chambers seeking to gain a competitive edge and future-proof their business, with the Hosted platform to improve the links between multiple chambers locations."

"I would recommend MLC to any chambers seeking to gain a competitive edge and future-proof their business,"

Dan Coote > Clerk > 5 Stone Buildings

More information

w oneadvanced.com
t +44(0) 8451 605 555
e hello@oneadvanced.com

Ditton Park, Riding Court Road, Datchet, SL3 9LL

Advanced Computer Software Group Limited is a company registered in England and Wales under company number 05965280, whose registered office is Ditton Park, Riding Court Road, Datchet, SL3 9LL. A full list of its trading subsidiaries is available at www.oneadvanced.com/legal-privacy.