

Empowering HRMS Provider's Transformation with **Copilot for Microsoft 365**

Our customer is a prominent global provider of cloud-based human capital management solutions. With a steadfast commitment to delivering leading-edge innovations, the organization aims to revolutionize human resources, shifting its role from a mere back-office administrative function to a strategic business asset. Recognizing the tremendous potential of Generative AI to elevate its services, streamline workplace operations for enhanced efficiency and cost-effectiveness, and empower its workforce with advanced capabilities, the organization embarked on a journey to explore the implementation of a Generative AI solution.

Navigating the Path to Generative AI Implementation

The HRMS provider prides itself on offering leading-edge products and services that empower over 1 million clients worldwide, delivering unparalleled experiences in HR, payroll, and compliance. With a workforce exceeding 10,000 employees, the organization aspired to liberate its staff from mundane tasks, enabling them to concentrate on strategic initiatives. Generative AI, as a technology, delivers the potential to automate routine processes, thereby liberating valuable time for more high-value endeavors. Moreover, such a tool would empower employees to operate with greater intelligence and creativity, all the while ensuring utmost efficiency and cost-effectiveness. With a capable Generative AI solution to augment human capabilities, the employees would be better equipped to contribute meaningfully to the organization's success and achieve greater heights.

Recognizing the imperative of staying at the forefront of technological advancement, the HRMS provider set its sights on harnessing the capabilities of Generative AI to elevate its products and services too. However, lacking the requisite in-house expertise to navigate this transformative journey, the organization turned to AgreeYa, a trusted Microsoft Solutions Partner, to guide them through Generative AI assessment and implementation

“Embracing the first-mover advantage in adopting Copilot posed a strategic challenge for us. However, we are fully committed to embarking on this Generative AI journey, empowering our employees to evolve into an augmented workforce.”

Senior Director,
HRMS Provider

Guiding HRMS Provider Towards Copilot Implementation Success

AgreeYa stepped in to address the HRMS provider's challenges. Leveraging our expertise in Generative AI, we embarked on a journey to empower the organization. Upon engagement, AgreeYa's Generative AI experts held in-depth discussions with the major stakeholders and analyzed the use cases. Based on the inferences gained and our comprehensive understanding of the Generative AI tools available in the market we suggested Copilot for Microsoft 365 as the apt tool to meet the customer's requirements. In the following months, AgreeYa provided consulting services for the HRMS provider's team to get educated on the tool and understand its value before beginning the full implementation.

Highlights of AgreeYa's Solution



Advisory and Consultancy Services

We provided comprehensive advisory services to ensure stakeholders understood Copilot's nuances and identified optimal deployment points within the organization.



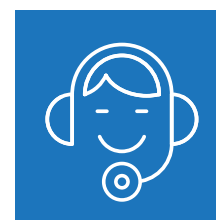
Training Sessions

Conducted training sessions to equip the workforce with knowledge and skills needed to leverage Copilot effectively. Through engaging demonstrations, we showcased the art-of-the-possible with Copilot, fostering enthusiasm and understanding among employees.



Technical Recommendations

Our experts conducted thorough assessments of data infrastructure and provided actionable recommendations to enhance technical readiness for Copilot implementation.



Ongoing Consultation and Support

We offered continuous support and consultation to address any challenges encountered during the Copilot journey, ensuring smooth adoption and maximum benefit realization.

Charting a Clear Path to Copilot Success

In collaboration with AgreeYa, the HRMS provider gained a clear roadmap for Copilot implementation, empowering stakeholders with a deep understanding of Copilot's benefits and applications. Key highlights of our engagement include:

- Identifying Optimal Deployment Points:** AgreeYa guided the HRMS provider in identifying strategic areas for Copilot deployment, maximizing Copilot’s impact across the organization.
- Tailored Training and Adoption Strategies:** Conducted training sessions to equip the workforce with knowledge and skills needed to leverage Copilot effectively. Through engaging demonstrations, we showcased the art-of-the-possible with Microsoft Copilot, fostering enthusiasm and understanding among employees.
- Actionable Recommendations and Roadmap:** Our detailed reports and roadmap provided the HRMS provider with actionable steps to ensure a successful Copilot implementation, addressing data infrastructure concerns and governance risks.
- Real-world Impact and Data Governance:** AgreeYa's insights empowered the HRMS provider to achieve high performance with Copilot while maintaining robust data governance practices, safeguarding data integrity and security.

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Thanks to AgreeYa, our 10,000 employees will be able to interact with Generative AI, saving time and increasing productivity.”

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Senior Director,
HRMS Provider

Technology Stack



Copilot



Microsoft 365

About AgreeYa

AgreeYa Solutions is a leading global provider of software, solutions and services to small, medium and global Fortune 100 organizations. Founded in 1999 and headquartered in Folsom, Calif., AgreeYa has over 2,500 professionals helping clients across U.S, India, Mexico, and Singapore. Leveraging a technology-enabled, consultative approach and diverse talent, AgreeYa offers modern workplace, smart analytics, intelligent automation, AI/ML, cloud transformation, mobility and talent management solutions to deliver digital transformation to its clients. AgreeYa has received considerable recognition including certifications like Microsoft Solutions Partner and Cloud Solutions Provider, AICPA SOC 2 Type 2, SEI CMMI and ISO 9001:2015; and awards including 'Dream Company to Work For' and 'Best Employer Brand'.



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