

# Empowering Continuous Learning

with for a Port Authority with



Microsoft Viva



Established in 1918, our customer is a leading public sector organization, overseeing North America's largest container port. The port handles about 80% of the marine cargo between Alaska and the Lower 48 states. With a workforce of over 250 employees driving critical initiatives, the organization recognized the need for a centralized Learning Management System (LMS) to foster continuous learning and development of employees.

# Challenges with Managing and Delivering Learning Content

As the public sector organization expanded its operations, facilitating continuous learning for geographically dispersed employees became imperative. Previously, learning materials - ranging from documents to videos and PDFs - resided in department-specific SharePoint Online sites. Despite a culture emphasizing continuous learning and innovation, employees struggled to navigate this plethora of resources. The sheer scale of operations led to a fragmented landscape of learning materials, causing confusion among employees.. Despite the abundance of resources, the lack of a centralized structure hindered access.

To address these challenges, the organization aimed to develop a robust, centralized LMS. The envisioned system would be user-friendly and seamlessly integrate learning into daily workflows. Seeking assistance from an experienced technology partner, the organization turned to AgreeYa. As a Microsoft Solutions Partner, AgreeYa has a proven track record in delivering SharePoint and Microsoft 365 solutions making us an ideal candidate to realize the organization's vision of empowering its workforce with continuous learning and development opportunities.

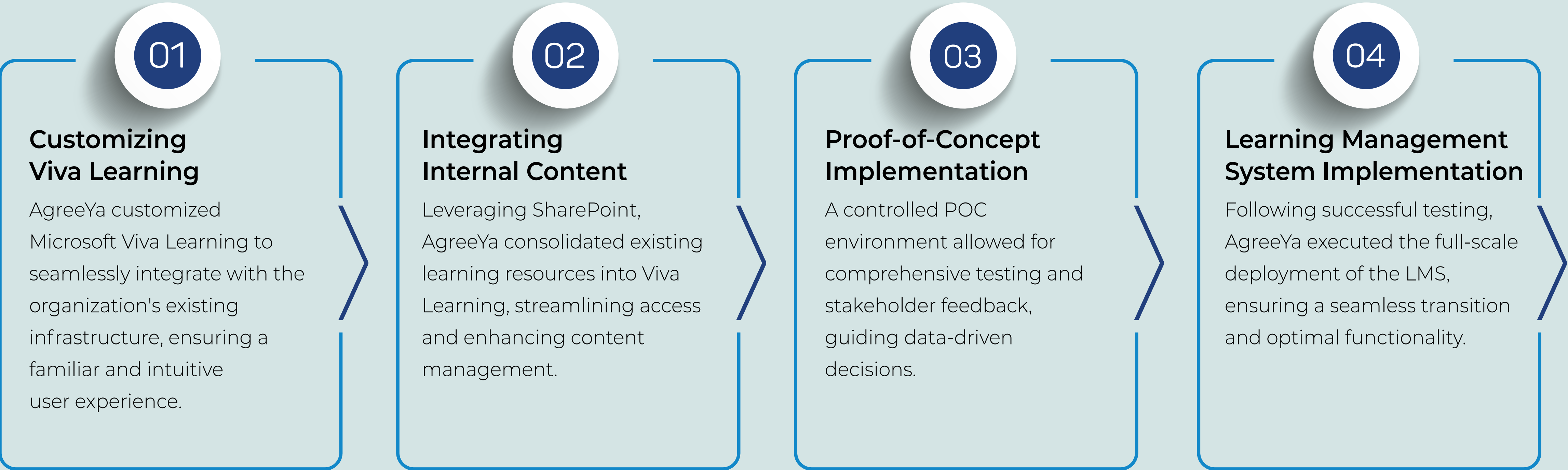
*“Our goal was to eliminate barriers to learning and information access. We envisioned a unified platform for seamless learning within the workflow.”*

- IT Project Manager, Port Authority

# AgreeYa's Tailored LMS Solution to Empower Employees

Upon commencement of the project, AgreeYa undertook a comprehensive assessment of the customer's current infrastructure. This involved multiple meetings with key stakeholders to gain a thorough understanding of their expectations for the new LMS. Leveraging the organization's existing Microsoft 365 licenses, AgreeYa proposed a customized approach utilizing Microsoft Viva Learning. This tailored solution aimed to seamlessly structure, consolidate, manage, and deliver learning content to the workforce

## Major Highlights of AgreeYa's Solution





# Centralized LMS Enhances Employee Development and Enables Growth

The integration of Microsoft Viva-based Learning Management System has revolutionized the training and development landscape of the port authority. AgreeYa implemented a centralized system for delivering, managing, and tracking learning content. This not only fulfilled the immediate need for an LMS but also harmonized with the organization's existing Microsoft 365 environment, ensuring seamless integration and user experience. Employees gained effortless access to personalized learning pathways and curated content, all presented through intuitive user interfaces.

## Continuous Learning Access

Employees benefit from continuous access to learning resources.

## Optimized Resource Utilization

100% utilization of existing training resources.

## Enhanced Efficiency

Employees save 85% of time previously spent searching for learning materials.

## Cost Savings

A substantial 60% reduction in costs achieved by leveraging Microsoft 365 licenses to build the solution.

*"Partnering with AgreeYa has been instrumental in driving positive change! We have unlocked new opportunities for growth, development, and success, positioning us continued excellence in the years to come."*

- IT Project Manager, Port Authority

# Technology Stack



Microsoft Viva



Viva Learning



Microsoft 365



SharePoint

## About AgreeYa

AgreeYa Solutions is a leading global provider of software, solutions and services to small, medium and global Fortune 100 organizations. Founded in 1999 and headquartered in Folsom, Calif., AgreeYa has over 2,500 professionals helping clients across U.S, India, Mexico, and Singapore. Leveraging a technology-enabled, consultative approach and diverse talent, AgreeYa offers modern workplace, smart analytics, intelligent automation, AI/ML, cloud transformation, mobility and talent management solutions to deliver digital transformation to its clients. AgreeYa has received considerable recognition including certifications like Microsoft Solutions Partner and Cloud Solutions Provider, AICPA SOC 2 Type 2, SEI CMMI and ISO 9001:2015; and awards including 'Dream Company to Work For' and 'Best Employer Brand'.



### Global Headquarters

605 Coolidge Dr., Folsom, CA 95630 USA

**Phone :** +1 916 294 0075, Toll Free: +1 800 AGREEYA, Fax : +1 866 886 1555

**Email :** [sales\\_americas@agreeya.com](mailto:sales_americas@agreeya.com) **Web :** [www.agreeya.com](http://www.agreeya.com)

USA | India | EMEA | Mexico

© Copyright AgreeYa Solutions, Inc.