



## Allstream

Allstream is a Canadian leader in IP communications. In 2012, they deployed Fonolo to boost productivity for employees in the field.

Fonolo's **Mobile Rescue** solution enables Allstream's Field Technicians to reach a support center representative with just one click, eliminating hold time during customer appointments.

*"With Fonolo, our Field Technicians get an immediate productivity boost, because they no longer have to wait on hold during client visits."*

– Kent McInall, Director of Service Activation & Assurance

