



ENERGY SUPPLIER

Intuitive invoice preparation system
for complex invoices



PARTNER

DOCWORKS

Doc-works take the pain out of paper-based business processes with customer focused paper to digital solutions allowing you to streamline your current systems to achieve compliance, improve control and reduce costs.

END USER

Energy Group

PRODUCTS

Aluma Doc-works Portal
Aqilla

THEMES

Invoice Processing
Data Extraction

CHALLENGE

The client is a renewable energy group with operations spanning 3 continents. Supplying green energy to over 2 million UK customers and buying their energy from a broad range of energy suppliers resulted in large quantities of invoices being generated. They needed a system for processing these invoices that would speed up the current process and expand the capacity of the accounts team to cope with the rapidly growing business.

SOLUTION

Doc-Works integrated Aluma into Doc-Work's Accounts Payable solution, already used by Aqilla's accounting ERP solution for the client, to help extract key information from complex and varied invoice formats by implementing and leveraging the Aluma Intelligent document processing software.

Doc-Works had previously used Aluma, so they were able to quickly integrate the ready-made invoice processing service into the Doc-Works Portal within a few weeks. With only as few as four examples of a document in order to understand the intent of any document in any incoming format, there is huge potential to accelerate customer interactions and continuously improve the already excellent customer care delivered by the Energy company.

By extracting data and email metadata to determine which supplier has sent the invoice and therefore which tools to use to extract the data most efficiently, the Aluma solution combines many hundreds of Machine Learning and AI-based techniques and algorithms to understand, classify and extract information from any digital (and paper) documents, from any source system.

The combined solution was ideal to streamline their invoice processing by improving speed, accuracy and workflow.

IMPACT



IMPROVING PRODUCTIVITY

Integrating Aluma into Doc-works meant that our client could hit the ground running from day one reducing the amount of time, cost and effort needed for lengthy set-ups, integrations and installations saving valuable company time and increasing productivity.



EASE OF SCALABILITY

The simple pricing model allows clients to easily scale up and down with no hidden costs or surprises. This allows them to focus on the work at hand rather than worry about which package to buy now and which package to buy in the future.



OUR CLIENT SAYS

"Aluma is easy to configure for new customers and territories. It has saved our customers lots of data entry time and freed their teams to do more."

Sarah Framtpon, Director of
Product Design at Doc-works