

Big data analytics platform for independent fashion and style website

About the client

The client is a leading fashion and style website in the United States.

Technology problem

The client was facing the following technology issues:

- . The legacy platform was facing performance challenges because report generation took up one whole day.
- · High manual processing was required to consolidate data from multiple sources and generate reports. This resulted in loss of productivity.
- Multiple groups worked on the same data, resulting in duplication of efforts.
- The lack of a central reporting system (decentralized data), data inconsistency, and quality issues for WebPrints of one billion page views resulted in rework for reconciliation.

Technology solution

Cybage's solution comprised the following:

- Business Intelligence (BI) solution on Big Data platform, capitalizing on Hadoop technologies and open-source tools, using configurable ETL scheduled workflows.
- Data assimilation platform, which consolidated data from sources such as Google Analytics, Sailthru, Ooyala, Chartbeat, Disgus, and Pinterest.
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- Extractor for individual sources that were run on AWS-EC2, raw JSON files were stored on AWS-S3, ETL and analytics were done on AWS-EMR cluster using Hive and Impala, result TSVs were stored in AWS-S3, results were copied to AWS-RDS (MySQL) using copy activity in data pipeline, and the reports were run on this data. All the schedules were managed by AWS-Data pipeline.
- Rich reports (Self-service BI and Ad-hoc reporting) on aggregated data.
- · Data mining capabilities for identification of specific patterns and trends.

Execution strategy

As part of its execution strategy, Cybage did the following:

- Capitalized on phased methodology, which enables targeted solution development (infrastructure, centralized DB, ETL (Extract, Transform and Load), reporting, Self-service BI, and data mining capability).
- · Capitalized on SCRUM Agile methodology for active tracking, greater agility, and recurrent deployments.

Value realized

The solution provided the following benefits to the client:

- Ability to develop comprehensive reports with higher quality and in-depth data analysis, aiding informed decisions.
- Faster and efficient data processing on a centralized database.
- Encouragement to end-users to use Self-service BI for analyzing and visualizing data.
- 75% reduction in report generation efforts.

Tools and technologies

Cybage used the following tools and technologies: Development Java, MapReduce, Pig, Hive, Impala Testing Manual testing Tools AWS-S3, AWS-EC2, AWS-EMR, AWS-RDS (MySQL)

Cybage services utilized

Architectural Services, Development, Testing, Big Data and BI CoE capabilities.