

CASE STUDY

City of Grand Junction Colorado Achieves Compliance with BitRaser, Streamlining Their Data Wiping Processes



GJCity, the local government of Grand Junction, Colorado, provides key services like public safety, utilities, parks, housing, and transportation. Focused on building a strong and connected community, it works to improve everyday life for residents through smart planning, quality infrastructure, and responsive local programs.

Business Need

- **Cost-Effective solution for retired devices:** GJCity needed an affordable solution to securely wipe data from outdated or decommissioned devices, minimizing risks of data breaches while staying within budget. They were previously using Blancco.
- **Compliance with NAID:** The government entity required to comply with strict data protection and privacy standards as set by NAID AAA Certification body, ensuring secure data wiping for end-of-life IT assets.

Solution

GJCity moved to BitRaser from Blancco in order to meet its compliance goals and data security needs while handling records. With BitRaser's certified erasure technology, they not only wiped end-of-life devices securely but also achieved NAID AAA Certification

BitRaser Benefits

- **Easy to use software:** BitRaser drive eraser was simple to use for the IT Admin and its team.
- **Audit Ready Reports:** BitRaser enabled automated, audit-ready erasure reports that helped GJCity meet its compliance requirements.

CITY OF
Grand Junction
COLORADO

"We enjoyed the flexibility of the product & its great customer service. Palash is great to work with. The cost per wipe is our main reason to choose this software."

- GJCity Colorado

Client

✓ GJCity

Business Need

- ✓ Wipe Newer Apple Devices
- ✓ Compliance with NAID AAA
- ✓ Audit trail reports

- **Free Support :** The government entity benefitted from free support and enjoyed BitRaser’s customer service.

BitRaser Results

GJCity was able to streamline its device decommissioning process while maintaining compliance with required data protection standards. The transition from the old vendor helped optimize operational efficiency and ensured readiness for audits, all within the budget

AUG, 2025

Challenges

GJCity faced challenges with rising cost of their old vendor. They needed a cost-effective, secure data wiping solution to erase data permanently from retired devices while remaining compliant with NAID guidelines.

Solution

BitRaser Drive Eraser
BitRaser Mobile Eraser

Benefits

BitRaser enabled GJCity to automate their data wiping of retired devices & maintain audit trail. It reduced manual effort, lowered hardware costs, and strengthened public trust with verifiable, tamper-proof data erasure reports.