

**CASE STUDY**

# Global Dentsu Teams Leverage BitRaser to Streamline Mac Data Erasure and Meet ISO 27001 Standards



Dentsu Taiwan & APAC teams are a part of the global Dentsu Group since 2018. They provide essential IT support and services to ensure seamless business operations. They specialize in resolving daily hardware issues, troubleshooting non-system errors, and supporting global IT projects such as asset management and network security. By aligning local IT support with global standards, Dentsu Taiwan plays a critical role in maintaining system reliability, enhancing productivity, and driving operational efficiency across the organization.

## Business Need

- **Mac Device Erasure** : Dentsu needed a reliable solution to securely erase data from Mac devices in compliance with NIST 800-88 guidelines. Their existing tools struggled with Mac compatibility, often resulting in erasure failures and booting issues.
- **Streamline Erasure Across Global IT Projects**: As part of their ongoing global IT projects, Dentsu needed a software solution that could seamlessly integrate with asset management and streamline erasure across multiple locations in a unified manner.
- **Secure Data Erasure to Comply with ISO27001**: They needed a reliable, military-standard data erasure tool like BitRaser to protect sensitive information and comply with ISO 27001 security standards.

## Solution

BitRaser provided Dentsu with a powerful and reliable data erasure solution, fully compatible with Mac devices, including the latest M series. Its adherence to NIST and DoD standards ensured secure, verifiable erasure, helping Dentsu meet ISO 27001 compliance requirements and eliminate any risk of data leakage.

"BitRaser made a real difference for us. Erasing data on Mac devices was a major challenge—until we found this tool. It's secure, fast, ISO 27001-compliant, and gave us complete peace of mind. Our global teams were using BitRaser and so did we."

Dentsu Taiwan

## Client

Dentsu

## Business Need

- Resolve hardware issues w.r.t Mac Device Erasure
- Reduce Downtime
- Use Tool Approved by Global teams
- Achieve ISO 27001 Compliance

## BitRaser Benefits

- **Secure Mac Data Erasure:** BitRaser enabled safe and effective wiping of data on Mac devices, overcoming technical hurdles for Dentsu.
- **ISO 27001 Compliance:** The tool's compliance with ISO 27001 ensured Dentsu of stringent data security and regulatory requirements.
- **Enhanced Data Protection:** BitRaser prevents sensitive data leaks, strengthening Dentsu's global IT security and asset management practices.

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### Challenges

Dentsu struggled with booting Mac devices for data erasure, encountered ongoing hardware-related issues, and faced difficulties in consistently aligning with their global IT operations in line with stringent requirements of ISO 27001 compliance.

### Solution

#### BitRaser Drive Eraser

### Benefits

BitRaser enabled Dentsu to securely erase data from Mac devices, overcoming key technical challenges. Its military-grade, ISO 27001 compliant methods ensured regulatory compliance while preventing data leaks, significantly strengthening Dentsu's global IT security and asset management processes