BitRaser®

MC3: A French MSP Uses BitRaser To Achieve Compliance

Founded in 1990, MC3 is a prominent MSP dedicated to export, delivering technical, commercial, and logistical resources to clients across various regions. With a logistics center in France near Roissy Charles de Gaulle Airport to manage clients remotely, MC3 ensures secure and efficient order shipments. The company maintains local inventories at its subsidiaries to better serve clients in French overseas territories. This strategic presence enables MC3 to offer comprehensive IT solutions tailored to the unique needs of businesses in these regions, ensuring optimal performance, security, and scalability for its clients.

Business Need

- NIST SP 800-88 Purge Compliance: The company required a solution to wipe SSDs that supports the NIST SP 800-88 Purge standard for data erasure.

- Improve operational efficiency: MC3 needed a faster, automated solution that could erase multiple drives together. Their previous hardware solution, KillDisk, was comparatively slower and produced no verifiable data destruction records.

- Scalable and Reliable Processes: The company sought a solution that could generate certificates providing verifiable proof of data erasure.

Solution

Delivering comprehensive and consistent data erasure, BitRaser ensured secure data erasure in compliance with NIST Purge. The software was easy to use, and intuitive for the technical team to engage with. Moreover, there was no need for any specialized equipment as in the case of their previous solution, KillDisk. BitRaser was simple to deploy using a bootable USB with reports saved in the cloud

"What let me choose bitraser at the start is that it gives all the methods of erasure to satisfy the needs of customers."

Imed Khames, Technical Manager

Client

- ⊘ MC3

Business Need

- ⊘ Compliance: Required a solution to erase using NIST Purge.

- ⊘ Efficiency: Needed a faster, automated solution.

- ⊘ Auditable Records: Tamper-proof certificate for data destruction.

BitRaser Benefits

- **Choose Erasure Standard in the Beginning:** Being an MSP, MC3 was dealing with multiple clients and resellers who demanded a different erasure standard to wipe data. BitRaser provided an option to choose from NIST Clear, NIST Purge, DoD, etc.

- **Erasure Certificates:** The software automatically generates tamper-proof certificates, giving MC3 verifiable proof of data destruction that was essential for their clients.

- **Quick in Erasing Data:** TMC3 required a faster solution to wipe their drives and devices especially Mac and SSDs. BitRaser is a fast and robust data wiping tool that helps erase data in a few minutes.

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Challenges

Before implementing BitRaser, MC3 previously relied on a software solution that, although effective, was time-consuming and inefficient. That tool lacked proper reporting mechanisms and offered no clear confirmation of successful data erasure. This created uncertainty in the data wiping process and impacted MC3's ability to meet client expectations

Solution

BitRaser Drive Eraser

Benefits

BitRaser improved MC3's data erasure process with faster wiping, enhanced reporting, and an easy-to-use interface. The tamper-proof erasure certificates ensured NIST and other compliance requirements were met, giving MC3 reliable proof of secure data destruction. These improvements boosted customer satisfaction by enabling faster, more dependable services.