

CASE STUDY

mimoIT Attains Compliance by Wiping Diverse Devices with BitRaser



mimoIT is a NJ based Managed Service Provider for IT companies, dedicated to providing IT services including infrastructure, cloud, cyber security, risk & compliance services to their end customers. They deliver unparalleled services with integrity, empowering businesses to boost productivity, enhance customer experiences, and stay ahead of the competition.

Business Need

mimoIT approached BitRaser with the following needs:

- **Certificate of Destruction for Devices Erased:** mimoIT needed a data wiping software capable of generating comprehensive reports and certificates of destruction, providing traceability and evidence for audit purposes. They previously used a free data wiping tool that didn't generate data erasure report failing to comply.
- **Wiping Support for Diverse Devices:** With clients using variety of laptops, desktops & drives from different manufacturers, mimoIT needed a data erasure software that could effectively wipe data from a wide range of storage devices, regardless of make, model, or interface, ensuring consistent data sanitization across their client base.
- **Standardize Data Erasure Across Locations:** With operations spanning various locations, mimoIT needed to standardize their erasure process and ensure uniformity in operations.
- **Compliance Requirement:** As a managed service provider, mimoIT wanted to achieve ISO 27001 compliance.

Solution

Mimo IT chose BitRaser Drive Eraser Cloud for its capability of wiping multiple drives & devices using DoD and NIST Clear standard. BitRaser cloud variant helped them standardize data erasure for their clients and meet ISO 27001 compliance. The cloud variant ISO could be customized with data erasure standard, network, verification method etc. to standardize operations across locations.



"BitRaser's cloud-based service and user-friendly interface facilitated simultaneous wiping of multiple drives, crucial for our efficiency. The detailed reports ensured transparency with customers, meeting IT standards effortlessly. The post-wipe reports were invaluable, and our overall experience was excellent. With BitRaser we have achieved ISO 27001 compliance."

Natan Keygen, System admin

Client

✔ mimoIT

Business Need

- ✔ Generate certificate of data destruction
- ✔ Wipe diverse drives & device
- ✔ Erase using DoD or NIST erasure method
- ✔ Achieve ISO 27001 compliance

BitRaser Benefits

- **Streamlined Data Erasure Process:** The ability to wipe multiple drives simultaneously and generate detailed reports significantly streamlined mimolT's data erasure process, enabling them to handle a high volume of drives efficiently and provide comprehensive erasure reports to their customers.
- **Compliance with Industry Standards:** BitRaser's adherence to international data wiping methods like DoD helped mimolT attain ISO 27001 certification that mandates secure data disposal beyond recovery. The company maintained a high level of data security and privacy, instilling confidence in their customers and enhancing their reputation.
- **Enhanced Customer Satisfaction:** The detailed reports provided by BitRaser enabled mimolT to demonstrate transparency and accountability to their customers, assuring them that their data had been securely erased, fostering trust and strengthening customer relationships.

JUN, 2024

Challenges

mimolT faced challenges in securing a tamper proof record of data destruction that could be provided to the customer. They needed a solution that ensured consistent erasure process across multiple locations, devices and helped them stay compliant with ISO 27001 & other laws.

Solution

**BitRaser Drive Eraser
(Cloud Variant)**

Benefits

By using BitRaser, mimolT improved data erasure efficiency, attained compliance with ISO 27001, and enhanced customer trust through detailed reporting.