BitRaser

CASE STUDY

Rapid IT Recycling, A UK-Based ITAD Boosts Efficiency With BitRaser After Switching from WipeDrive

Rapid IT Recycling Ltd. is a leading ITAD specializing in environmentally responsible recycling and data destruction. With expertise spanning the IT hardware lifecycle, Rapid IT offers clients a one-stop shop for their IT needs, prioritizing sustainability, data protection, and exceptional customer service. They specialize in both remote and on-site data destruction.

Business Need

Rapid IT Recycling Ltd. approached BitRaser with the following needs:

- **Transition from Legacy WipeDrive Software:** With Blancco acquiring WipeDrive and eventually discontinuing it, RapidIT needed a reliable, cost-effective, and fast data erasure tool to continue to scale its operations without disruption.

- **Ensuring Compliance with ADISA, ISO 27001 & EU-GDPR:** RapidIT needed an advanced data erasure software that ensured compliance with laws and standards like EU-GDPR, ADISA, and ISO 27001. As regulations around data privacy and security become stringent, RapidIT needed a tool that could meet compliance requirements.

Solution

RapidIT Recycling Ltd. chose BitRaser after carefully testing the software capability for wiping drives and devices as well as experiencing exceptional customer service. RapidIT increased their productivity and experienced high speed, especially when wiping SSDs with BitRaser Drive Eraser. Using the ISO customization feature, they could standardize their data erasure process with seamless wiping.

"BitRaser improved our SSD wiping speed, boosting production efficiency. The technical support was responsive and effective, ensuring a smooth transition from our previous solution. Overall, a very good experience."

Rapid IT

Client

⊘ Rapid IT Recycling Ltd.

Business Need

⊘ Transition from WipeDrive to a reliable data erasure tool

⊘ Ensure compliance ISO 27001, EU-GDPR & ADISA

BitRaser Benefits

- **Enhanced Speed of SSD Wiping:** BitRaser significantly improved the speed of wiping SSDs, addressing RapidIT's need for quicker and more efficient data erasure. This directly contributed to increased production capacity, allowing RapidIT to manage higher volumes of SSD-based devices with greater ease.

- **Compliance Assurance:** BitRaser facilitated adherence to crucial compliance such as GDPR, ISO 27001, and ADISA. The certified data wiping process ensured that all data was securely erased with proof of erasure record being maintained at the central repository.

- **Responsive Technical Support:** RapidIT experienced BitRaser's exceptionally responsive technical support team, which delivered prompt and reliable assistance whenever required. This ongoing support ensured seamless operations, even when RapidIT was managing new devices and models.

FEB, 2025

Challenges

RapidIT struggled with data erasure after WipeDrive's discontinuation, requiring a reliable, compliant solution that seamlessly integrated into their existing workflows.

Solution

BitRaser Drive Eraser For Mac

Benefits

RapidIT struggled with data erasure after WipeDrive's discontinuation, requiring a reliable, compliant solution that seamlessly integrated into their existing workflows.