BitRaser

ServerMonkey, An ITAD Achieves Scalability In Data Wiping with BitRaser Drive Eraser

ServerMonkey is an IT asset disposition (ITAD) company that stocks & delivers new and refurbished servers and networking equipment. They are committed to delivering high-quality products at competitive prices, & cater to corporate IT groups, offering an opportunity to economize without compromising on performance. ServerMonkey's services include IT Asset Disposition (ITAD), maintenance & support, & sustainability programs.

Business Need

- **Overcome issues with previous software:** ServerMonkey was using White Canyon and they needed a more reliable, faster and efficient data wiping solution that integrates with their IT asset management tool.

- **Quick support for new products:** White Canyon lacked support for new products. Thus, the client required a solution that could overcome this limitation.

- **Hassle-free integration with existing systems:** The client expressed the need for a PXE boot solution to erase drives and devices over a network to bring in scalability in operation.

"My experience with BitRaser has been outstanding, thanks in large part to their exceptional technical support team. We use BitRaser's software for data wiping via PXE, and the responsiveness of their technical support has been truly remarkable."

Haleigh Smoot, Marketing Manager

Client

- ✓ ServerMonkey

Business Need

- ✓ Efficient data wiping software
- ✓ Continuos Support for New Products
- ✓ Integrate with existing systems using PXE solution

Solution

ServerMonkey choose BitRaser Drive Eraser software for its easy to use UI and its efficient data wiping capabilities via PXE to wipe thousands of drives and devices simultaneously. The software integrated well with their IT asset management tool to save the erasure reports at a central location.

BitRaser Benefits

- **Speed & Uniformity of Data Erasure:** BitRaser's software demonstrated notable performance, markedly enhancing ServerMonkey's data erasure processes in terms of both speed and efficiency. This advancement led to a substantial improvement in their overall workflow ensuring uniformity.

- **User-Friendly Interface:** The intuitive interface facilitated a straightforward and hassle-free user experience for them.

- **Quick Tech Support:** BitRaser's technical support team played a pivotal role in resolving issues in a stupulated timeframe making it a positive and hassle-free experience; that was greatly appreciated by Server Monkey team.

DEC, 2023

Challenges

ServerMonkey faced obstacles with the previous data wiping tool they were using, experiencing limitations such as inadequate support for new products, integration issues with their asset management and a lack of customization for their specific ITAD environment.

Solution

BitRaser Drive Eraser

Benefits

ServerMonkey employed BitRaser Drive Eraser to achieve rapid & effective data erasure. The process was streamlined with the PXE boot solution to wipe numerous drives simultaneously and a responsive support that was readily available, for a smooth data wiping experience.