

**CASE STUDY**

## TechCharities, A Nonprofit Organization, Ensures Secure Data Erasure Of Devices With BitRaser Prior To Donation



Established in 2013, TechCharities is a 501(c) non-profit dedicated to empowering families and students to have affordable access to computers, essential at-home technology, and skills to fully participate in a digital world and become self reliant. Computers that are donated by the community are tagged, wiped, upgraded, and refurbished for those in need. Devices are distributed directly to those in need and through about 40 other government and non-profit organizations.

### Business Need

Tech Charities approached BitRaser with the following needs:

- **Reliable Data Erasure Solution:** TechCharities needed a reliable data wiping solution to guarantee that sensitive data would be irreversibly erased, satisfying donor organization's concerns and ensuring compliance with data privacy laws. They were previously using Free tool DBAN & a hardware-based tool called EZ Dupe which had limitations.
- **NAID Compliance:** The organization wanted to achieve NAID Compliance for data wiping, a necessity to reassure stakeholders that data on all devices, including Dell machines and Mac devices, was thoroughly destroyed.
- **Handling a Variety of Devices:** The non-profit required a versatile data wiping solution that could manage the erasure of data across a diverse range of devices, from desktops to laptops, including different operating systems.
- **Accurate Certificate of Data Destruction (COD):** TechCharities previous data wiping tools lacked the capability to produce detailed reports & certificates for audit purposes, making it difficult to provide stakeholders with documented proof of data erasure, a key requirement for transparency and trust-building.



"We chose BitRaser for its reliable documentation and solid reputation. It ensured data was erased safely and efficiently, which boosted donor confidence. The process was easy to learn for our volunteers, making our experience smooth and positive."

**Dennis R. Lifferth,**  
President

### Client

✔ TechCharities

### Business Need

- ✔ Guaranteed Data Erasure
- ✔ Achieve NAID Compliance
- ✔ Erase using DoD data-wipe
- ✔ Multi device support
- ✔ Documented Proof of Erasure

## Solution

BitRaser's Drive Eraser Cloud software provided TechCharities with a robust and reliable data erasure solution. It assured complete data erasure, meeting the DoD standard and NAID compliance. The software versatility allowed for seamless erasure across a variety of devices, including laptops, servers and Mac machines. Additionally, BitRaser's detailed documentation of data destruction offered TechCharities technicians details on using the product. The record of data destruction was easily accessible for sharing with the donor organization as a proof of data wiping.

## BitRaser Benefits

- **Comprehensive Documentation:** BitRaser provides thorough and easily accessible records of data destruction, ensuring that TechCharities can maintain clear and verifiable evidence of compliance and secure data handling.
- **Strong Reputation and Reliability:** BitRaser's established reputation for reliability and effectiveness in data wiping reassures TechCharities of its trustworthy performance, aligning with their need for a dependable data destruction solution.
- **Affordable Price:** BitRaser delivered high-value data destruction capabilities within TechCharities' budget, making it a practical choice without compromising on quality or service.

AUG, 2024

## Challenges

TechCharities faced challenges with DBAN and EZ Dupe. They needed a secure data erasure software to wipe multiple devices and generate proof of destruction for meeting compliance with NAID. COD was a critical document for donor trust and privacy adherence

## Solution

[BitRaser Drive Eraser Cloud](#)

## Benefits

BitRaser delivers unmatched benefits for data wiping across devices, providing robust data security, and cost-effective solution, ensuring TechCharities achieves reliable, verifiable data destruction while staying within budget.