

CASE STUDY

TopTech, LLC, Hawaii: Delivering Economic IT Solutions with HIPAA-Compliant Data Erasure



Founded in 2014 in Hawaii, TopTech, LLC is an IT consulting company dedicated to minimizing downtime and ensuring seamless business operations. With a multi-tiered, budget-friendly approach, the company offers tailored IT solutions to meet diverse business needs. Its major services include data recovery, virus removal, computer, server & network support, data backups, business continuity and compliance with HIPAA. TopTech ensures business performance with proactive maintenance and reliable support.

Business Need

- **Audit Trail Reports:** Previously relying on manual templates for data erasure documentation, TopTech needed an automated solution to reduce errors and save time.
- **Compliance with HIPAA :** They required a secure and certified tool to meet the regulatory requirements of HIPAA.
- **Certificate of Destruction:** A streamlined process to generate and share tamper-proof certificate of destruction with the clients was essential for transparency and trust.

Solution

BitRaser provided TopTech with an automated, error-free data erasure solution, eliminating manual documentation. Its certified wiping process ensured adherence to HIPAA, while audit trail reports and tamper-proof certificate of destruction helped them build trust in the market and develop effective client relations.



"BitRaser delivers seamless, consistent data erasure for Mac devices—fully compliant with HIPAA requirements. Tamper-proof erasure certificates enhance data security, ensuring transparency and compliance. Our overall experience is very good and we are happy with them."

Imed Khames, Technical Manager

Client

✓ TopTech

Business Need

- ✓ Audit trail reports for accuracy and efficiency.
- ✓ Certified data erasure compliant with HIPAA.
- ✓ Tamper-proof certificates for business reputation development.

BitRaser Benefits

- **Time and Resource Saving:** BitRaser has eliminated manual documentation, reducing errors, and significantly cutting down processing time.
- **HIPAA Adherence:** BitRaser's secure data erasure methods align with regulatory requirements of HIPAA, simplifying the regulatory compliance process.
- **Tamper-Proof Certificates for Client Trust:** With the availability of tamper-proof certificates, TopTech has verifiable proof of secure data erasure, ensuring client trust and building brand reputation.

MAY, 2025

Challenges

TopTech faced challenges with manual, error-prone documentation, a time-consuming data erasure process, and difficulties in ensuring HIPAA compliance without an automated system for secure and verifiable data disposal.

Solution

BitRaser Drive Eraser

Benefits

BitRaser simplifies data erasure by automating documentation, reducing errors, and saving time. Its certified process ensures seamless adherence to data sanitization compliance, while tamper-proof certificates provide verifiable proof of secure data disposal, enhancing transparency and strengthening client trust.