

OrthoVirginia Inc. enhances security and confidentiality with BoardEffect

OrthoVirginia Inc. case study

Organization overview

OrthoVirginia Inc., the largest orthopedic practice in the state of Virginia with approximately 159 orthopedic physicians in 36 offices across Virginia, delivers patient-centered, outcome-focused care to patients of all ages. Recognized for advanced surgical and non-surgical care, OrthoVirginia is rapidly expanding its size through acquisitions, including orthopedic urgent care centers.

OrthoVirginia has four regional boards that report to the OrthoVirginia Board of Directors. The Board of Directors includes the President of OrthoVirginia, representatives from each region and a non-surgical physician.

Melissa Wilmoth serves as the Chief of Staff to OrthoVirginia's Chief Executive Officer, Dr. David Jevsevar. She and Dr. Jevsevar have had positive experiences using BoardEffect at their previous employers and championed its advantages for OrthoVirginia's Board of Directors.

Organization: OrthoVirginia Inc.

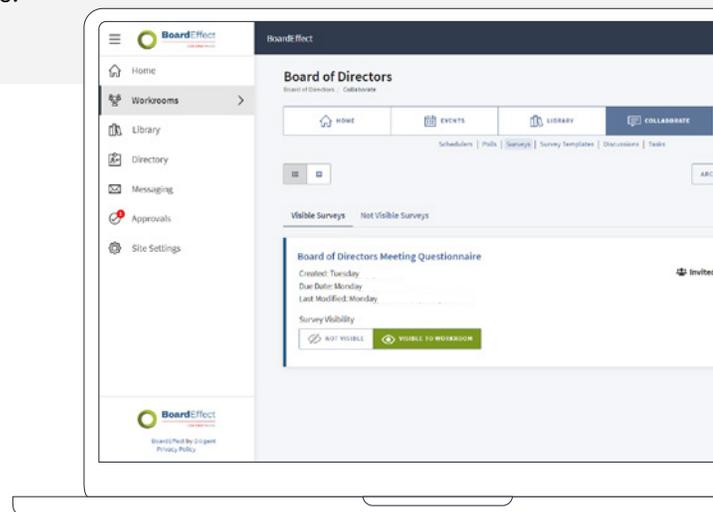
Industry: Healthcare

Location: Virginia, U.S.

The challenge

Exposed votes hinder trust

Prior to implementing BoardEffect, OrthoVirginia's Board of Directors used every day corporate productivity products for Board management including confidential meetings with closed executive sessions and sensitive votes that required mailing in wet signature affidavits to tally votes. While the productivity software facilitated easy document sharing, confidentiality was compromised.





Given the sensitivity of issues the Board and regional boards were engaging in, additional security was necessary. It was also a challenge for Board members to quickly and confidentially vote on key issues using more traditional, paper-based methods. The amount and scope of Board activities that needed to be managed by administration resources was another concern for Melissa and the team.

The solution

Confidential digital voting and workroom efficiencies

Recognizing BoardEffect's numerous benefits, mobile access and sophisticated security features, Melissa and Dr. Jevsevar knew it would be the right solution for OrthoVirginia and the Board within the organization. With so many physicians throughout the state, the need for confidential and swift voting on hot-button issues was urgent.

BoardEffect, with its multi-layered security, ensures voting privacy and legal compliance via digital voting.

"Previously, conducting polls and collecting votes via email and affidavits was time-consuming and inefficient. Now, we have voting results within 24 hours thanks to BoardEffect," Melissa explains.

Preventing unauthorized document sharing was also vital. Equally important, BoardEffect would empower regional administrators to manage their own workrooms independently, uploading documents, entering polls, building board meeting books and communicating with users – freeing up resources in the CEO's office for other priorities.

Given her previous experience with BoardEffect, Melissa and Dr. Jevsevar agreed BoardEffect was the right fit for OrthoVirginia. She adapted the solution to OrthoVirginia's specifications with expert support from BoardEffect's customer success team. This included hands-on learning, training and collaboration with the BoardEffect team.

"Creating workrooms and importing all the physicians into the system was initially time-consuming, but now that everything is in place, administrators are fully trained to manage their workrooms independently," Melissa adds.

"Previously, collecting votes via e-mail and affidavits was time-consuming and inefficient. Now, we have results within 24 hours thanks to BoardEffect."

Melissa Wilmoth

Chief of Staff to OrthoVirginia's
Chief Executive Officer

"We spend a lot more focus on protecting our data now, and BoardEffect offers the security we need to prevent unauthorized sharing."

Melissa Wilmoth

Chief of Staff to OrthoVirginia's
Chief Executive Officer

The results

Greater efficiency and confidentiality

BoardEffect has delivered enormous benefit to OrthoVirginia's Board of Directors and regional boards from improved efficiency and heightened confidentiality to expedited survey and vote processing. Where it once took weeks to collect, tabulate and verify board member votes, now it takes only 24 hours with BoardEffect. The platform also ensures that votes cast digitally by shareholders are confidential.

"It's way more efficient now," explains Melissa. "Votes are collected electronically, eliminating the need for physical affidavits and providing faster results."

BoardEffect's software also provides enhanced transparency for critical polls and surveys. Users can view graphs depicting voting results on critical issues facing OrthoVirginia. "The visual graphs for voting results are really nice to share, as they show the overall vote distribution without revealing individual votes," Melissa adds.

Another key benefit of BoardEffect is that regional board and workroom tasks are easily delegated to regional administrators — freeing up administrative resources to focus on OrthoVirginia's strategic growth opportunities and other responsibilities. The organization anticipates using BoardEffect in its various committees for centralized document storage and management in the future.

"The standardization of one platform means everybody is utilizing one platform, ensuring security and consistency," says Melissa.

"Having a platform to put everything in one place and track votes from a legality standpoint has been invaluable, especially with our physicians located throughout the state."

Melissa Wilmoth

Chief of Staff to OrthoVirginia's
Chief Executive Officer

-  **Secure and legally compliant voting with fast turnaround**
-  **Confidential communications and data sharing**
-  **Adaptability to rapid organizational growth**
-  **Greater efficiency through delegation**

About BoardEffect

BoardEffect provides innovative boardroom technology to nonprofit organizations. As a Diligent brand helping to serve over 14,000 mission-driven organizations, we empower boards with the tools to drive positive change. Our secure board management software helps to streamline operations, enhance governance practices and enable confident decision-making. With BoardEffect, mission-driven organizations can unlock potential, accelerate mission delivery and make a lasting impact in their communities.

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