



COMPLIANCE FOR LEGAL SERVICES

Remove All Risk From Your Compliance Call Recording

It's never been more important to secure your internal and external communications. With the rapid adaptation to a hybrid workforce and the increased reliance on unified communication platforms, managing your risk effectively is critical to your business success.

CallCabinet is an award-winning compliance call recording, quality assurance, agent evaluation, and AI analytics software platform for legal institutions of any size. Integrating seamlessly with virtually any telephony platform you currently use, CallCabinet mitigates your risk and maximizes your billable hours.

Protect Your Firm

Every video or voice call interaction in your law firm holds more than conversations. They host vital compliance statements, time stamps, and in many instances, data that needs redaction. CallCabinet gives your company the tools to capture individual extensions on your host network to legally protect your company, provide accountability and resolve disputes quickly.

RELY ON AUTOMATIC REDACTION

Through its PCI DSS module, CallCabinet scrubs sensitive data across four vulnerable layers, providing maximum security for your institution and your customers.

SECURELY SHARE RECORDINGS

Use encrypted links that dictate access and access time to data and easily share calls securely and compliantly through CallCabinet's Compliance Share feature.

GAIN HIGHLY ACTIONABLE INSIGHTS

Your compliance voice data can be a substantial source of vital business intelligence and CallCabinet's next-generation AI accurately interprets voice data and sentiment, making your data an actionable source for invaluable business intelligence insights.



STAY IN CONTROL

The ability to arrange users into groups or teams and control who can listen to your recordings is critical. Use predefined user roles which grant access to specific system features, functionality and recordings or create custom roles and define access permissions on a granular level for each user.

Compliance For Legal Institutions And Advisors

CallCabinet can help law firms and legal advisors track billable hours, ensure that compliance disclosures are being made, and that accountability is clear on both sides of the call.



REDUCE YOUR MALPRACTICE RISK

Preventing reputational damage is key to your firm's survival. When claims are made against your practice, you can compliantly share recordings with the opposing party quickly and easily – making dispute resolution a breeze. CallCabinet's AI analytics also enable you to identify training needs and quickly check legally compliant benchmarks.

START RECORDING IN MINUTES

CallCabinet enables call recording in minutes without any additional hardware, on-device software, or on-site storage. CallCabinet fits perfectly as the recording and QA solution legal service organizations rely on to secure their call data.

MAXIMIZE YOUR BILLABLE HOURS

The majority of law practices benefit from having a call recording system in their office to help mitigate billable leakage. CallCabinet enhances this benefit with robust features that include flagging of calls and the ability to add specific annotations for your accounting department. CallCabinet automates the capture of all billable activities, ensuring clear and accurate billing.

SCALE AS NEEDED

CallCabinet's flexible subscription allows you to add only the features your enterprise needs. Start with standard user recording, or add full AI-driven analytics, agent screen capture, QA reporting and more.



Remove all risk from your compliance call recording.
Call us today to arrange a customized demo.



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