

## THE CHALLENGE

- + Drive conversions at scale
- + Find new prospective users from SME businesses who are interested in the Staples offering
- + KPI: CPA

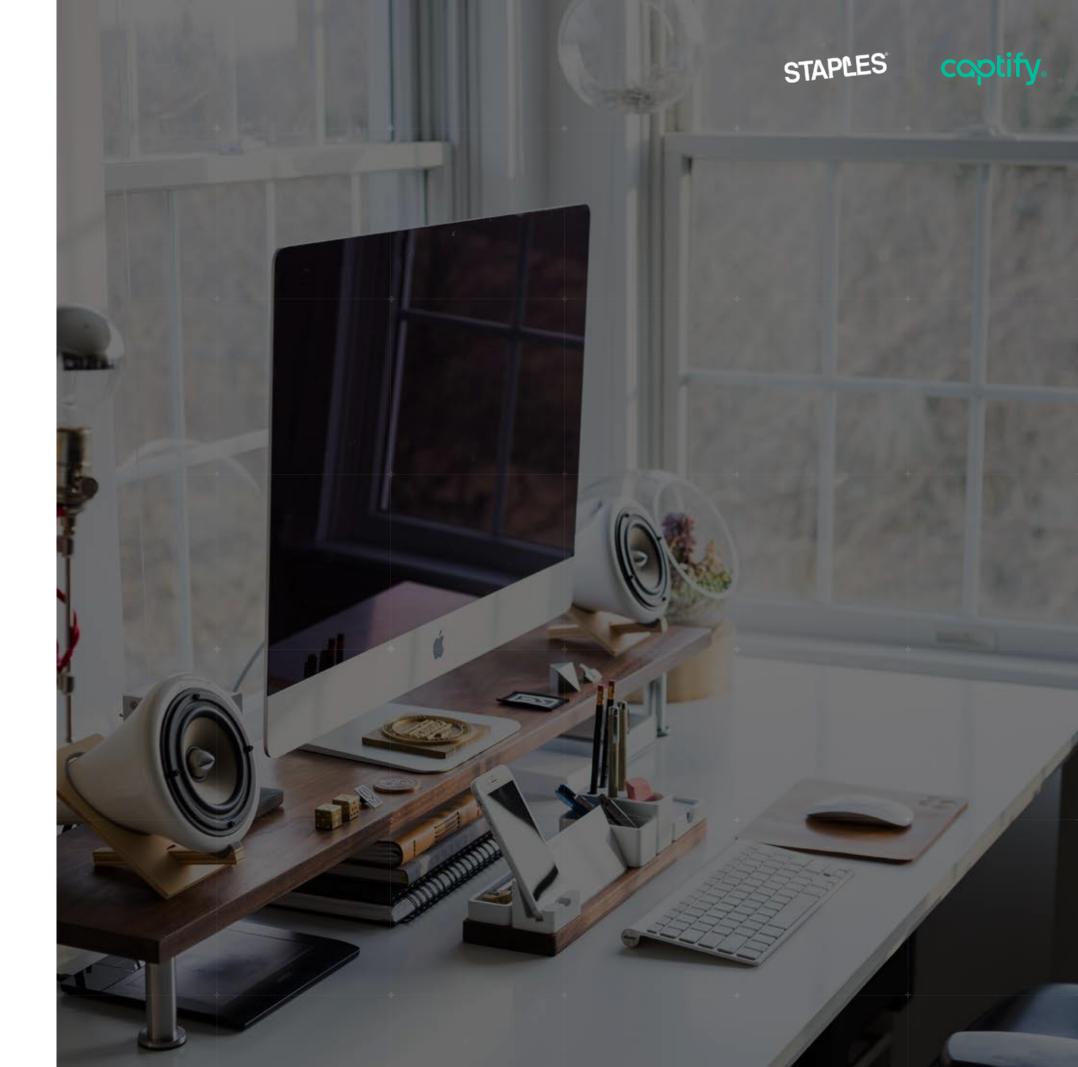
#### THE SOLUTION

As the global leader in Search Intelligence, Captify's unique semantic technology analyses billions of monthly searches to power media & insights across all channels and on every device.

Publicis partnered with Captify to identify, reach and target relevant users for Staples.

As search is the best indicator of intent, Captify could pinpoint in-market users who were actively searching around office supplies and drive them to the Staples website.

Captify uniquely scaled this high performance audience by revealing connected searches to expand targeting strategies and uncover hidden audiences.



# HIGH USER INTENT TARGETING

#### **EXAMPLE TARGETING STRATEGIES**

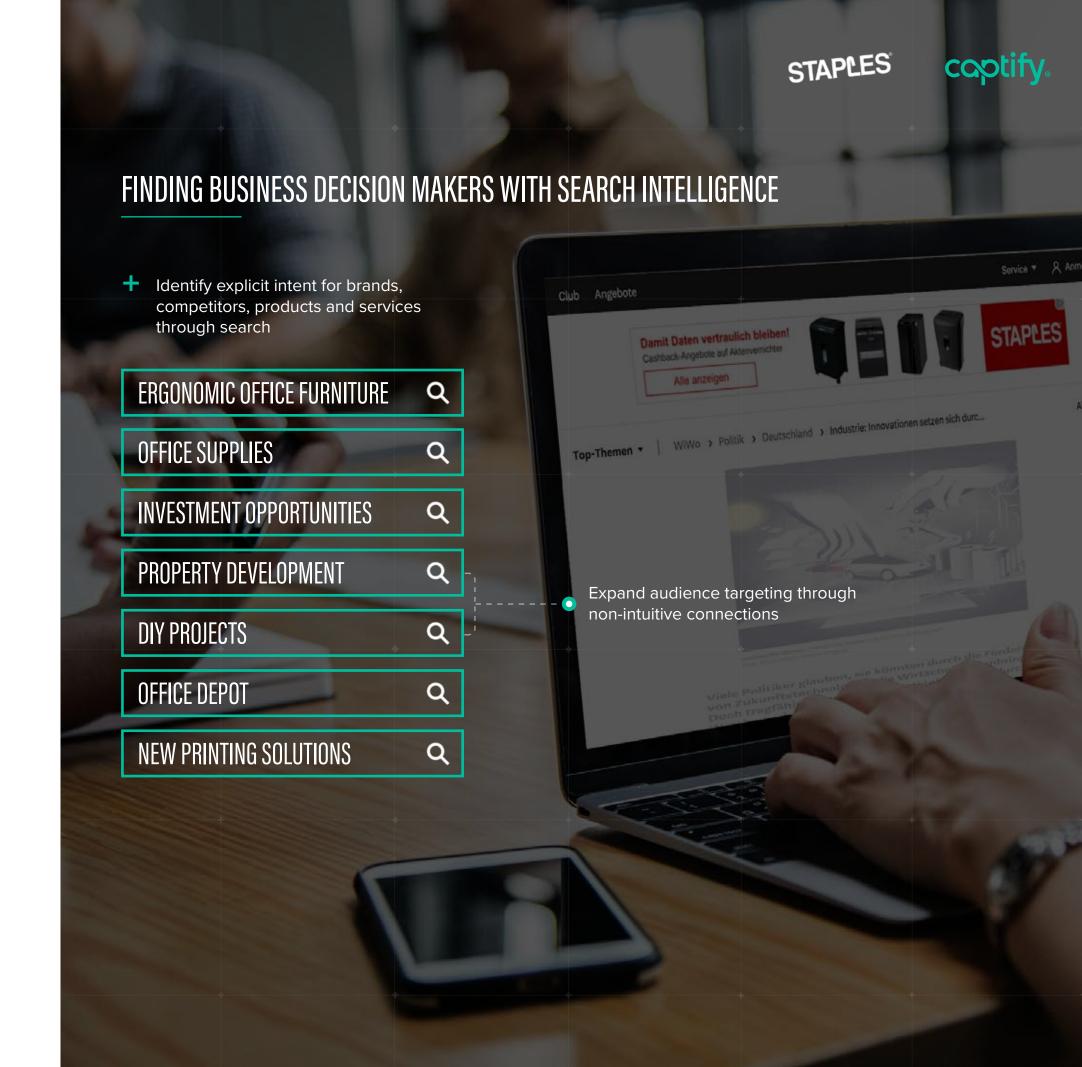
Office managers: To identify relevant users

E.G. company party ideas, first aid training, Task Rabbit, IT support companies, courier services

Office furniture & stationery: To identify in-market users E.G. work desks, office chairs, desktop monitors, filing cabinets, paper shredder, pens, staplers, ring binders, envelopes

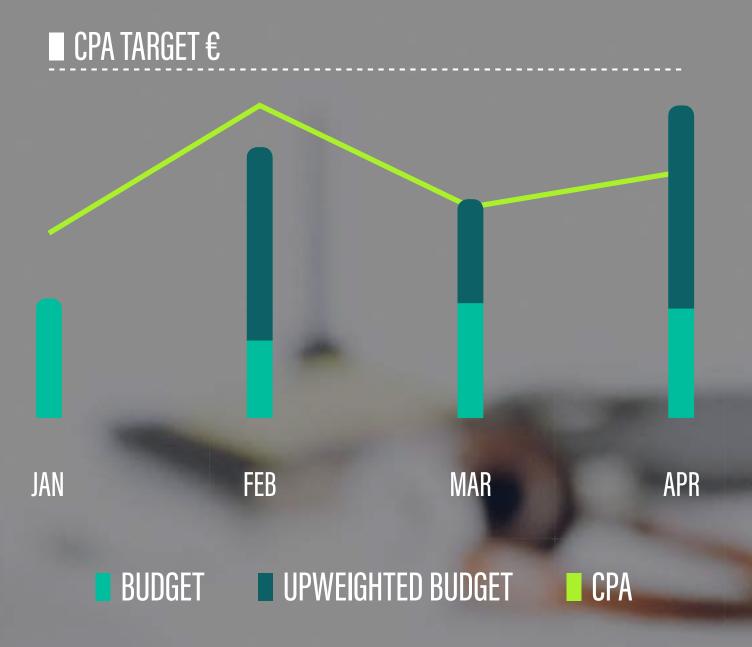
**Brand & competitors:** To disrupt and intercept user behaviour E.G. Staples, Staples office supplies, Office Depot

**Non-intuitive:** To expand reach and find a new prospective pool of users E.G. Real estate, home improvement, energy & utilities categories drove strong performance



coptify. STAPLES

### BUDGET VS CPA MONTH ON MONTH (MoM)



## THE RESULTS

#### SEARCH PROVEN TO DRIVE PERFORMANCE AT SCALE

+ Beat CPA target by
30%
while continually scaling spend

+ 260%

**uplift** in budget over 4 months due to ability to find new users at scale whilst maintaining efficient CPA



"THE PERFORMANCE THAT CAPTIFY DELIVERS IS ALWAYS BETTER THAN BENCHMARKS REGARDLESS OF THE CLIENT, INDUSTRY OR MARKET."

IUSTI SACUIU STAPLES PLANNING & DISPLAY BUYING MANAGER, PERFORMICS

