

CareRev

CASE STUDY:

MetroHealth

Challenge

MetroHealth struggled with staffing gaps and unfilled shifts, leading to delays in patient care in the emergency department.

With traditional staffing models offering limited flexibility, MetroHealth needed a quick, easy-to-implement solution that would allow them to rapidly scale their workforce while maintaining high-quality care.

Solution

In May of 2024, MetroHealth partnered with CareRev to integrate an on-demand workforce solution, delivering results within the **first six months**:

- A dedicated network of credentialed healthcare professionals, ready to fill shifts quickly.
- Automated, Joint Commission-certified credentialing and compliance.
- On-demand, intelligent shift posting for optimized scheduling.
- Real-time communication tools for seamless workforce coordination.

Results

100+ shifts filled per week by CareRev, on average

75+ healthcare professionals in the external float pool

2.5K shifts filled in six months



"With CareRev, we have a **cost-effective** alternative to agency nurses. By filling previously unstaffed beds, we can move boarders from the ED to inpatient units, improving patient flow and unlocking additional revenue."

MARY JO MURRAY, MSCHM, BSN, BA, RN, NE-BC

VP, Hospital Nursing Enterprise