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A SoftServe Company

DEMEX



CUSTOMER

Demex is a leading provider of complex land security solutions in Northern Europe. The company produces and distributes fences and security systems, with a focus on improving current products and introducing new, high-tech solutions. As an international supplier, Demex has access to a unique supply base that allows delivery of their products worldwide.



TECHNOLOGY

The combination of a portal platform based on EPiServer with EPiCommerce web sales platform is a powerful tool for marketers. Content editing at a single page level, advanced SEO features, and a dashboard dedicated to web traffic analysis are just some of the features offered by these platforms. Out-of-the-box features combined with great customization possibilities makes EPiServer a market leader in Web Content Management technology according to Gartner MQ 2015.



CHALLENGE

Coders Center was asked to support the current portal and e-Commerce platform based on EPiServer and EPiCommerce technology. Even though it had been a while since the present platform was launched, many problems and incidents were present that the previous operator could not handle. Therefore, our first goal was to fix existing issues and then develop new functionalities followed by upgrading to the newest EPiServer version.



SOLUTION

We created documentation describing the current infrastructure and prepared a test environment needed to execute UAT tests. It turned out to be quite a challenge since there was no documentation at all, and no one knew how to solve the problem. After successful project initialization, the team started to deal with all the bugs that were reported by platform users. Only then could we start to develop and introduce new functionalities. With each update, many new ideas were proposed by business stakeholders, which motivated the team because we felt the customer was saying we were doing well.

At the moment, the solution is still being developed by the Coders Center team, and version 6.0 will soon be upgraded to version 9.0.



PPI EPISERVER

EPiSERVER is a Swedish CMS product that was acquired by Ektron in 2015. It offers an enterprise-grade platform to develop advanced ECMs solutions, intranet, and an e-Commerce portal. One of the strongest points of the CMS is its exceptional user experience delivered by subtle and harmonic aesthetics of the user interface and ease of use. The platform was based on .NET solutions, greatly accelerating development and deployment of the solutions. Together with granular personalisation, EPiSERVER's Digital Experience Cloud (SaaS subscription), strong mobile support, and optional EPiCommerce module, the platform delivers enhanced online marketing capabilities.

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Coders Center is a company created by passionate engineers and IT practitioners. It benefits from over 10 years of experience in the Enterprise Technologies market. The company's technical background lies in Enterprise Content Management Systems from a range of vendors. Coders Center delivers advanced ECM, e-Commerce, and enterprise search solutions tailored to customer requirements.

As an Enterprise Technology partner, Coders Center serves organisations looking to expand their own development capabilities as well as helping them select the correct technological direction in their projects.

Coders Center operates in the following areas of ECM, e-Commerce, and Enterprise Search:

- Technical Expertise and Consultancy
- Project Development
- Support and Maintenance
- Hosting and Managed Services

Coders Center cooperates with several digital and marketing agencies and software integrators worldwide. The company delivers technical consultancy to its customers, providing them with access to certified specialists in Sitecore, EPIS-ERVER, Sitefinity, and SharePoint technologies. In addition to .NETbased solutions, Coders Center has developed expertise with Magnolia CMS, Adobe AEM, and SAP Hybris to support customers looking for the best possible enterprise solutions. The company has three delivery offices in Poland, employing

enterprise applications and infrastructure specialists in .Netand Java-based ECM, e-Commerce, and Enterprise Search systems. The team currently has 40 associates. Coders Center focuses on delivering quality solutions following closely the latest usability and design trends in web applications and mature QA processes. The company delivers solutions tested according to ISTQB practices, using the best suited scenarios at ever level of testing. Most projects are conducted in agile methodologies, where customers can easily track the progress of work and introduce new ideas.

The company has experience in dispersed teams project delivery, where teams of Coders Center and the customer are in constant contact on a daily basis, thanks to a range of collaboration tools, such as Atlassian Jira, Citrix, Go2Meeting, and Skype. The company has already proven this model's effectiveness in many projects in Europe and the U.S.

Coders Center continuously focuses on developing its employees' skills. Mature management processes within the organisation allow for continuous monitoring of the need for competency development in future projects. The company devotes nearly 30% of its annual profit to developing knowhow and building expertise in key systems and technologies.

case study



























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