IDnow.

Étude de cas

Revolutionizing interim recruitment with identity verification.

Staffmatch
intérim connecté

Who is Staffmatch?

Founded in 2015, Staffmatch is revolutionizing the ageing temporary employment market. Thanks to the development of cutting-edge digital tools, Staffmatch has become a pioneer of the phygital (physical plus digital) model, offering temporary workers a 100% online and mobile path to apply for a vacancy.

52
branches in France

105,000
temps since its creation

Nearly
400
employees

Staffmatch's mission

> **Inventing tomorrow's temporary work!**

Staffmatch places its temporary workers at the heart of its business, and works to understand their needs and requirements in order to provide them with a quality service over the long term.

Making recruitment work easier

Staffmatch wanted to automate the collection and verification of documents from candidates, so recruiters could concentrate more on their core business. During onboarding, from the Staffmatch mobile application, candidates and temps can capture their documents so that they can be checked in real time, then forwarded to the teams in charge of recruitment.

Meeting legal obligations

In France, a recruiter is responsible for verifying and authenticating a candidate's statements and documents. Recruiters must also ensure that applicants are legally entitled to work in France, by checking their residence permit or other identity documents, for example. In the same way, a recruiter who does not neglect this identity verification stage can fight more effectively against attempts at fraud and identity theft.

> **The more a company grows and gains notoriety like Staffmatch, the greater the need for process automation, in order to maintain operational excellence and facilitate the user journey for future temps.**

Stéphane Phouybanhdyt
Head of Marketing & Digital

Staffmatch
intérim connecté

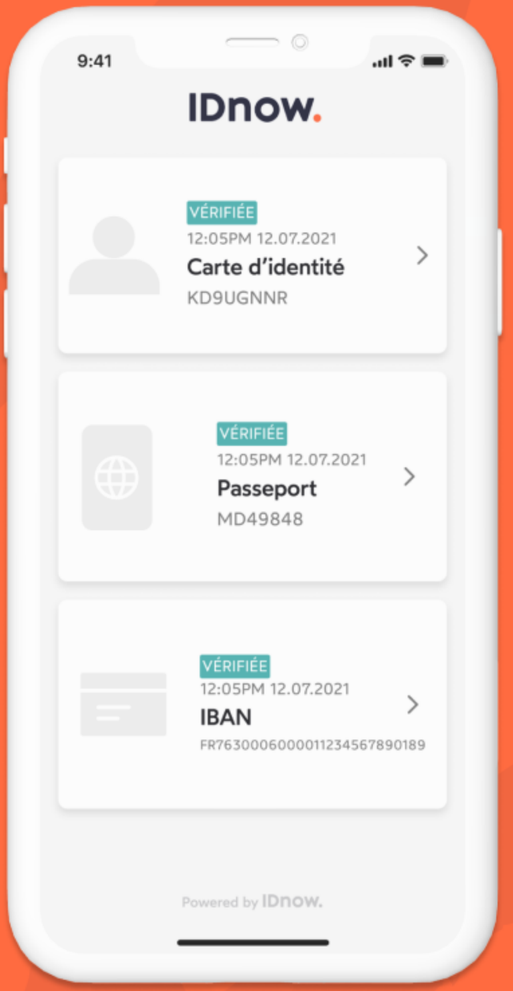
Implementing an identity verification solution

In 2021, Staffmatch turned to IDnow and its automated identity verification solution. The leader in digital temporary staffing wanted to integrate a modular, easy-to-use solution into its workflow. IDnow's solution verifies the authenticity of a candidate's identity documents (ID card, passport, residence permit, etc.) during onboarding, as well as their IBAN.

> **"IDnow's solution enables our users to easily capture their identity documents and IBAN, with clear instructions. Behind the scenes, our admin teams can concentrate on other tasks, and retrieve authentic and reliable documents to build up temp files.**

Baptiste Delalbre
Operations Director

Staffmatch
intérim connecté



The KYC process at Staffmatch

1

Document capture

Our document capture tools allow Staffmatch temps to take a photo of their ID documents directly from their smartphone.

2

Document verification

Our API identifies the document, verifies it and extracts the information in a fully automated process.

3

Real time verdict

Our solution verifies and analyzes the data in real time, delivering a verdict on the authenticity and validity of the document in less than 12 seconds.

Advantages of the solution:

- Ease of integration
- Support from our support teams
- User experience
- Real-time verdict
- Regulatory compliance

Verification of our temps' documents is done in a matter of seconds, with an almost immediate response. It was very easy for our staff and temps to get to grips with the solution.

Baptiste Delalbre
Operations Director

Staffmatch
intérim connecté

Key figures:

Nearly
25,000
verifications per month

-12s
verification time

99.9%
regulatory
compliance

Since implementing IDnow's solution, we've been able to spot and control fraud attempts more easily, and we've saved an enormous amount of time processing documents internally.

Baptiste Delalbre
Operations Director

Staffmatch
intérim connecté

www.idnow.io

IDnow SAS
122 rue Robert Keller
35510 Cesson-Sévigné, France
M: sales@idnow.io

IDnow.