

Leading healthcare delivery systems provider – Working with Trianz has seen us reduce our incidents tally to close to zero without production outages. That's what I call a makeover!

**VP - Supply Chain** 

Leading healthcare delivery systems provider

## MY PROBLEM

Our erstwhile poor infrastructure discovery and application affinity mapping was hampering our assessment of critical incidents' impact, leading to a loss in business.

## SIMPLY SOLVED

Trianz not only implemented several best practices -- from our processes and tools perspective -- but also reduced the incidents tally to close to zero without production outages.