Concurrency Teams with Two Other Microsoft Partners on Lotus to Office 365 Migration

For many years, this food manufacturing and distribution company used an on-premises Lotus Domino platform for email, calendaring, and contact management. The company recognized the software was not enabling employees to collaborate effectively. Therefore, its IT team decided to migrate the company's communications to Microsoft Office 365.

In a related vein, not long before, we had assisted the company with an exploratory project to identify how Microsoft Intune could improve mobile device management in like manner to the IT team's use of System Center to manage computers.

Now, our client's IT team sought to move forward with a comprehensive project to upgrade internal communications while also streamlining device management. Our client requested our assistance to plan and manage the project.

To help facilitate the migration, we engaged our partner Binary Tree—also a Microsoft partner—which has developed a toolset to manage migrations from Lotus Domino to Office 365. Working in conjunction with Binary Tree, we architected the new solution, prepared for the migration, and then carried it out.

In conjunction with this process, we also replaced the previous mobile device management software, IBM Notes Traveler, with an Intune implementation. For both Office 365 and Intune, we provided training to the IT team.

Training at an organization-wide level was another vital component of this project. In our experience, it's essential to recognize organizational change management as a critical component of migration projects such as these. A Concurrency business analyst helped the internal IT team identify needs and establish a communications plan.

In addition, a third Microsoft partner was involved as well: BrainStorm, Inc., which provided assistance in the areas of end-user training and adoption.
This project serves as an example of three different Microsoft partners working in conjunction to assist with complex business and technical needs.

Organization
Food manufacturing and distribution

Organization Type

Organization Profile