









Intelligrated's Aggressive Growth Enabled by Core Services Partnership

Intelligrated®

CLIENT PROFILE

Intelligrated

- Corporate HQ: Mason, Ohio
- Industry: Supply Chain and Manufacturing
- Number of Employees: 2.600

www.intelligrated.com

TECHNOLOGY FOOTPRINT

- Oracle E-Business Suite R12
- Oracle Configurator R12
- Oracle SOA 12c
- Oracle iStore
- EMC Flash Storage

CORE SOLUTIONS

- Oracle ERP Cloud Solutions
- Oracle Application
 Managed Services

In 2003, Intelligrated was a small engineer-to-order manufacturing company evaluating Oracle Cloud vendors that could handle its anticipated aggressive growth. Intelligrated switched to Core Services based on its stable, high performance Oracle environment that could be scaled up as needed.

Intelligrated, which has achieved 3,529% growth since 2003, has had Core Services by its side all the way. During this time, Intelligrated's end-user base expanded to over 2,500 Oracle users, and Core Services has scaled Intelligrated's Oracle systems seamlessly throughout this expansion.

One of the keys to Core Services' ability to provide continuous uptime has been its proactive, proprietary monitoring systems, which allow it to predict, diagnose, and resolve emerging issues before they become serious.

Consistent with its client-centric focus, Core Services' proactive services deployment of EMC Flash storage drives dramatically reduced Oracle MRP and DBI run times and reorganization of database table space reduced 3TBs from Intelligrated's storage costs.



We've been extremely pleased with the level of service Core Services has provided over the past 10 years. The robust infrastructure, paired with outstanding reliability and performance, allows us to meet or exceed customer commitments and expectations. At the end of the day, my key measure is reliability and uptime. We do not go down, we do not have outages. That's worth... You can't put a price on that. When contract renewal time arrived, without question we absolutely wanted to continue the relationship."

Steve Crone • CIO • Intelligrated

ACCOMPLISHMENTS

- Established long term relationship with responsive Hosting and Managed Services provider
- Kept its Oracle systems stable and online
- Scaled IT infrastructure to support aggressive growth
- Optimized Oracle MRP's technical architecture to cut storage costs



