



NUI Galway
OÉ Gaillimh

“The whole process has been seamless and we are looking forward to utilising the new advanced functionalities and empowering our employees with the fantastic self-service features that CoreHR Version 21 offers”

Sean O'Farrell,

IT Director,
NUI Galway.

Employees:
3,470

Industry:
Higher Education

www.nuigalway.ie

CoreHR Solutions:

- Payroll
- People Management
- Time & Attendance
- Recruitment
- Employee Self-Service

corehr
Smarter HR Technology

NUI Galway Reduce Payroll Processes by 30% with CoreHR

Founded in 1845, the National University of Ireland Galway is ranked among the top 2% of universities in the world. With over 17,000 students and more than 3,000 staff, NUI Galway has a distinguished reputation for teaching and research excellence.

The university has grown enormously in size and reputation over the past 170 years. In 2000, NUI Galway implemented CoreHR's solution suite to support growth and manage their HR and Payroll processes. To further align with the universities strategic goals, of increasing efficiencies and enabling employees to do more work in less time, NUI Galway recently upgraded to CoreHR's latest cloud solution Version 21.

Regina Doyle, Senior Analyst Programmer, NUI Galway commented "Advanced functionality was a key driver behind this upgrade as we wanted to expand our service offering and be on a platform where we could roll out CoreMobile. With Version 21 we can now utilise the advanced functionalities available and devolve tasks to an employee level.

From a technical and software compliance side, we had limited our staff to running on old versions of browsers and software. Moving from on-premise to a hosted solution meant we no longer had to worry about the support life cycle associated with third party software".

Reduced Support Calls And Quicker Payroll Process

CoreHR Employee Self-Service has devolved many tasks to an employee level, freeing up the HR and payroll departments to focus on more strategic tasks. A big challenge for the university before having Version 21, was getting the skills and resources to administer and respond to user support queries.

"With CoreHR Version 21 it now takes less time to get work done. Our support calls have reduced by 25%, freeing up the team to concentrate on more value added work" said Regina.

"Within the payroll team performance is better and day to day transactions and processing are taking less time. Now with CoreHR Version 21, the time to complete the generation and validation process for payroll has been reduced by 30%" stated Regina.

Challenges

NUI Galway had limited their service offering to employees and they wanted to increase efficiencies across the university.

Benefits

- Reduced support calls by 25%.
- Reduced payroll processes by 30%.
- More security.
- Easier accessibility for employees.

“Moving to a cloud solution will enable the university to focus on maximising the business benefits of the software, something which is of high importance to us”

Sean O'Farrell,
IT Director,
NUI Galway.

Core House,
Westpoint Business Park,
Link Road, Ballincollig
Co. Cork,
Ireland.

Tel: +353 (0)1 468 7200 | +44 (0)121 456 2192
Email: sales@corehr.com

www.corehr.com

corehr
Smarter HR Technology

Quick And Seamless Upgrade

CoreHR Version 21 was implemented fast allowing NUI Galway to realise the benefits without the need for a long delivery programme. Having a cloud solution will now make it easier for NUI Galway to keep up to date with evolving software changes.

“Once we got going the upgrade process worked well. Delivery of information from CoreHR was complete and concise so we knew exactly what to do to stay on track for our target go live date. Now that we have made the move to CoreHR Version 21 we know future upgrade cycles will be a lot shorter and we are looking forward to this. We would 100% upgrade again” said Regina.

New Look And Feel A Big Hit With Employees

The intuitive, simplified look and feel of CoreHR Version 21 has been a big hit with employees at NUI Galway. The enhanced dashboards are easy to navigate and provide employees with easy access to a lot more information anytime, from anywhere.

“Our employees really like the new look and feel of Version 21. When employees log into the portal they can now view a lot more personal information such as clock in times, vacancies and annual leaves balances. Also with more system security, accessibility is a lot easier. Employees can quickly access the portal, on and off campus” said Regina.

Saving Time With Advanced Functionality

Having made the move to CoreHR's cloud solution, NUI Galway are now in a good position to utilise the advanced functionality available, to increase time savings across the university.

“We are now in a position where we can implement CorePension in full which will greatly reduce administration time. Similarly the roll out of new portal features to include online time sheets, payslip details and p60's, will result in reduced resourcing requirements in the payroll department” stated Regina.

“Going forward we have a lot of things in the pipeline: PMDS, Absence Management, Manager Self-Service, CoreMobile. It's all very exciting and we're looking forward to continuing to work with CoreHR.

Would I recommend CoreHR? Yes the entire CoreHR product suite has a lot to offer any business. In particular the cloud solution with a hosted service is very beneficial with CoreHR managing all critical upgrades, year-end updates and disaster recovery” said Regina.