



# CASE STUDY

## THE CUSTOMER:

A TOP 10 U.S.  
FINANCIAL INSTITUTION

## THE PRODUCT:

DIPLOMAT MFT  
ENTERPRISE EDITION



## Quote from the IT Lead ...

“We were sad to learn that RepliWeb would be obsolete because it was an excellent product and we were familiar with it, but in the end, we were able to replace RepliWeb with another excellent product—one that we know can handle whatever we ask of it,” the developer said. “And it didn’t hurt to learn that Diplomat MFT was not going to strain our budget.”

## Major Financial Institution replaces EOL RepliWeb with Diplomat MFT

### THE CUSTOMER AND CIRCUMSTANCES:

A top ten U.S.-based financial institution and one of the largest banks in the world had used RepliWeb to manage web content synchronization across its online presence and to handle some secure, managed file transfers between divisions within the company. When Qlik announced it was retiring RepliWeb and would end support for the product in 2022, the Financial Institution began searching for a RepliWeb replacement. One of the products it looked at was Diplomat MFT from Coviant Software.



## THE CHALLENGE:

As a large bank in an industry where maintaining brand confidence is a high priority, the Financial Institution needed a reliable means of replicating and synchronizing content across all of its web properties. And since the product it chose would also need to handle the transfer of sensitive data within the company (as well as to some external partners), it needed a product that it was confident would be secure.

The Financial Institution was unwilling to take chances should any transferred files contain customer account or transactional data, personnel files, corporate intellectual property, or other regulated information.

The lead developer tasked with finding the RepliWeb replacement search also knew that the teams using the new solution were not staffed with IT personnel, but people whose functions were mostly administrative in nature. Therefore, the replacement solution needed to be easy to use and incorporate automations for key functionality to minimize the risk of human error.

That included features like job scheduling, file encryption and decryption, process data capture, and incident notification.

## THE SOLUTION:

The Financial Institution engaged a search with several requirements in mind:

- Simple, automated PGP file encryption management
- Role-based user and administrative privileges
- SFTP support to ensure transport security
- Secure-by-design and secure-by-deployment
- Robust job scheduling and enterprise-grade file capacity
- A reputable vendor with a track record of success.

When the evaluations concluded, the Financial Institution selected Diplomat MFT because it was the best one-to-one option for replacing RepliWeb, while boasting enterprise-grade performance beyond what the bank required.

Diplomat MFT was also easy to deploy, easy to use, and the lead developer was impressed by the level of customer service and technical support she received throughout the search process.



We invite you to download a free trial or schedule a demo by visiting:

[www.coviantsoftware.com/request-demo/](http://www.coviantsoftware.com/request-demo/)