

#### CLIENT







Engineering and Construction

# **SOLUTION**

Managed Services for JD Edwards

#### **ABOUT**

For over a century, Clark
Construction Company has been
one of the most experienced and
respected building and civil
construction firms in the U.S. With
small beginnings as a local
excavator, Clark currently
employs over 4,000 in its offices
throughout the nation. Their
portfolio features projects of all
sizes, including some of the
country's most complex civil
operations.

CSS has truly become an extension of my IT team. Even our accounting and operations business units recognize CSS' consultants as experts in JD Edwards software and the whole engineering & construction industry as well.

# **CHALLENGES**

Clark needed to quickly replace two of their long-term, in-house JD Edwards support resources due to retirement. They also required a scalable support model that would improve software usage while meeting their future needs with a move from JD Edwards World Software to EnterpriseOne.

### THE CSS APPROACH

CSS Managed Services provided the support Clark
Construction needed. CSS provided a flexible model and
started small to accommodate spikes in support needs, covered
all functional and technical areas, and provided a trusted
perspective as Clark evaluated their long-term technology
solutions.

## **CLOUD SOLUTION**

Cloud ERP stand-alone. On premise replacement of Oracle E-Business Suite. Financials, Procurement, Project Portfolio Management

### **RESULTS**

By partnering with CSS, Clark was able to save on recruiting and hiring costs by not back-filling their two open positions. And, through Managed Services, they now have access to solutions and industry experts 24/7.



30% Reduction in JD Edwards Support Costs



Access to a Team of Expert Resources