CLIENT

Global Dietary
Supplements Company

INDUSTRY

Consumer Goods

SOLUTION

JD Edwards EnterpriseOne 9.2
and Value Chain Planning

ABOUT

Global leader in the manufacturing
of dietary supplements and soy-
based snack bars under marquis
brand names. Since their
inception, they've been a global
leader in wellness, producing and
distributing their products in the
U.S., as well as throughout the
world.

"

From day one, CSS
demonstrated a thorough
understanding of our
industry and encouraged us
to infuse leading practices
into everything we do. By
challenging us to follow
standard practices and
processes, it helped us
focus on the business value
associated technology.

- Vice President Enterprise
Applications

"

CHALLENGES

This leading dietary supplements organization embarked on a multi-year,
multi-phase initiative structured to create a sustainable business
transformation platform that enabled continuous improvement of business
processes and corresponding implementation of current technologies. They
ran a heavily customized ERP solution that resulted in inefficiencies in plant
operations, logistics, order management, and other areas. They also lacked
mobility solutions and were running on an outdated platform.

THE CSS APPROACH

CSS leveraged out-of-the-box functionality within JD Edwards EnterpriseOne
and integrated Value Chain Planning to give this organization a scalable,
unified strategy that would streamline processes, and allow visibility across
the plant and operations. Standard change management services gave
employees early buy-in and made them champions of their new solution.
CSS was selected for all phases of the project, which includes future phase
work to further reduce customizations while providing a scalable, modern
solution.

RESULTS

CSS created a holistic solution, integrated teams and processes, and
developed an interface to support industry specific processes, while
dramatically reducing customizations across the enterprise – nearly 3,000
customizations were eliminated. The 9.2 upgrade was only a part of the
transformation. CSS also replaced the custom Product Allocation tool with JDE
Fulfillment Management, implemented DSI mobility solutions for the company's
Manufacturing Execution System (MES) and basic WMS transactions,
transitioned to a new platform and servers and implemented Oracle Golden
Gate for creation and maintenance of a reporting database.

Replaced 89% of customizations with standard JD Edwards functionality

Improved agility to respond to rapidly evolving business needs such as M&A

Overall improvement in quality and a significant reduction in costs from improved business processes

Moved to a collaborative value chain

Integrated planning and execution teams for improved collaboration