

CLEARED & REGULARIZED BACK OFFICE BACKLOG FOR A DUTCH TRAVEL COMPANY



Discover how Flatworld's data entry team efficiently cleared and regularized back-office backlog for a Dutch travel company within a short time.

The Client

Flatworld Solutions was contacted by a travel company in Europe. The client provided packages for leisure travelers, and they had fallen behind in their back office work - specifically, uploading allocations. They were looking for a partner who could clear their backlog for an affordable cost, and one who understood the needs of the travelers.

They found Flatworld Solutions through its website, were impressed by the past experience and prices, and elected us for their data entry needs.

The Problem

This type of project had many challenges, some of which were anticipated given the nature of the work. The client needed a team that could input data files for different packages, respond quickly to frequent change requests, and do all of this under a tight deadline. It was also critical that the resources working on the task had a strong knowledge of travel and geography, to help spot or avoid errors.

The Solution

To ensure accuracy and reduce any errors, the Flatworld team began by discussing the project in detail with the client in order to fully understand their requirements. Only when they were sure that they had a good understanding of the product to be developed, they began working on the project. They also underwent weekly trainings to make sure that every category was addressed properly.

Four resources were assigned to work on the project. They set a target of 95% accuracy and gave regular updates to the client to simplify the process, reduce the turnaround time, and be more efficient for the budget provided.

The Results

This was an ongoing project, and the client continues to be satisfied with the service provided by Flatworld Solutions. They reported that the team exceeded their 95% accuracy standard, and that they were also able to get faster results for a [reduced cost](#).

Avail Quick & Efficient Data Entry Services at Flatworld Solutions

At Flatworld Solutions, we have been offering [data entry services](#) to global clients for over 16 years now. Once you partner with us, we will get our data entry experts to work on your projects. Our multi-domain industry experience empowers us to understand unique needs of clients across the world and precisely cater to it.

Here is what some of our [satisfied clients have to say](#) about our services.

If you are a travel company looking out for assistance with similar data entry requirements or have customized data entry needs, then feel free to [contact the team](#) at Flatworld Solutions today.