



# Discover how Safran streamlined global entity management and created a single source of truth with Diligent Entities

## About Safran

Safran is a global leader in aerospace and defence, with a complex legal structure comprising several hundred subsidiaries worldwide. Operating in a highly regulated and security-sensitive environment, the company needed a modern, scalable solution to manage its legal entities efficiently and securely.

Anja, Senior legal counsel, responsible in particular for governance tools and monitoring of Safran Group subsidiaries and holdings, joined the company with more than seven years of experience using Diligent tools. Her mission: to transform entity management from a fragmented, manual process into a centralised, strategic function.

## The challenge:

From fragmented data and limited visibility to a single reference base

When Anja arrived at Safran, she found that the company was using an outdated version of its entity management system, which no longer met the needs of a global legal team.

“The database was insufficient and neither reliable nor complete. There was no trust in the data.”

### Anja Wittke

Responsible for governance tools and monitoring of Safran Group subsidiaries and holdings

The system could not support percentage-based ownership structures, and international teams — particularly outside Europe — had no access at all.

“Teams were working in silos, without any global vision.”

### The solution:

#### Diligent Entities

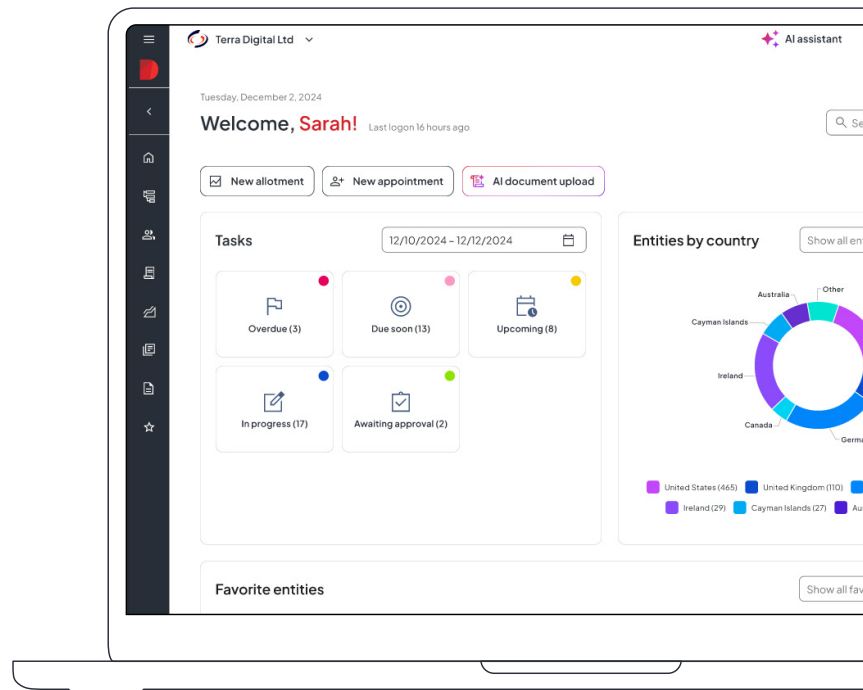
— Safran’s legal source of truth

Anja led a rigorous comparison and selection process of several tools to replace the existing solution, drawing on her experience with company tracking tools. The proven capabilities of Diligent Entities, its partnership with the U.S.-based platform CSC Global, the possibility of unlimited read-only access for Safran employees, the responsiveness and availability of the Diligent teams, as well as the provision of a test site by Diligent even before the tool had been selected, ultimately led to the choice of Diligent Entities.

“The Diligent team was proactive and available. They provided us with a test base for two weeks, which **allowed us to present the solution internally and demonstrate its value even before selecting Diligent Entities and the migration.**”

Safran worked closely with Diligent to prepare for the migration, clean and structure their data, and onboard users. A business analyst was brought in to support the legal team, and Diligent provided e-learning modules and templates to streamline the process.

“We were striving for a unified, global vision: **Diligent was the solution to provide a reliable and exhaustive base that everyone across the group could use/consult — especially legal, finance, controlling, real estate, and HR.**”



### The results:

A centralised legal reference and measurable efficiency gains

Today, Diligent Entities serves as the single source of truth for Safran's legal structure. The platform has transformed how the company manages its entities, enabling:

- Centralised, secure access to legal data
- Automated organigram creation and simulations
- Multilingual support and SSO integration
- Reduced internal requests and faster reporting

“Diligent is the legal reference tool of our group: exhaustive, up-to-date and reliable... **We can generate tailored reports on our entities — and those reports are simple to produce** — and the reports are simple to obtain.”

The platform has also improved cross-departmental collaboration and reduced the demand and therefore the workload on the legal team by making information accessible to all.

“Once legal users enter the data and different business units can access it, **everyone saves time.**”



## Looking ahead:

### Best practices for sustainable success

For Anja, success wasn't just about implementing the right technology — it was about empowering people. As an internal champion, she drove the adoption of Diligent Entities as a strategic initiative, aligning teams around a shared global vision.

“The biggest obstacle is onboarding. You need the right support and tools to motivate users and align them with the long-term strategy. People are the key to success.”

## Her advice to others?

“Appoint someone who really knows the system. Someone able to train others, solve problems, and maintain momentum. Motivation is essential — this person must engage colleagues to keep the tool up to date.”

Safran continues to explore the many features of the platform, with the support of the Diligent team, to extend its use even further. For Anja and her team, the platform is more than just a tool — it's a foundation for strategic governance.

## About Diligent

Diligent is the leading governance, risk and compliance (GRC) SaaS company, empowering more than 1 million users and 700,000 board members to clarify risk and elevate governance. The Diligent One Platform gives practitioners, the C-suite and the board a consolidated view of their entire GRC practice so they can more effectively manage risk, build greater resilience and make better decisions, faster. Learn more at [diligent.com](https://diligent.com).

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