

# White Pine Charter Schools turns board transition into opportunity with Diligent Community

## White Pine Charter Schools case study

### Company Overview

Established in 2001, White Pine Charter Schools operates the oldest and largest charter school in eastern Idaho. It serves a diverse student body from grades K through 9, with 34 percent of students receiving government assistance services. It added a STEM Academy in 2019.

**Company:** White Pine Charter Schools

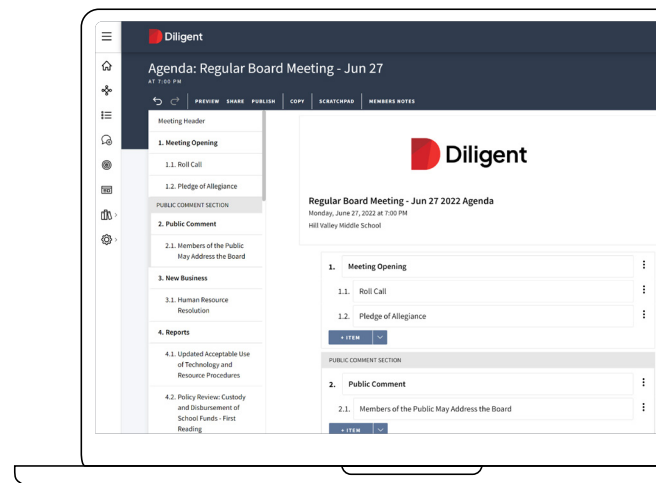
**Industry:** Public Education

**Location:** Ammon, Idaho

### The Challenge

The White Pine Charter Schools board was struggling with disorder in its meetings. Because board members primarily used email to share agendas and supporting materials, precious meeting time was used searching through messages and finding attachments, while going back further to historical information was even more of a challenge.

The introduction of new people to the board provided an opportunity to pursue a solution to enable the board to lead with greater efficiency and confidence.





## The Solution

Despite initial concerns about adding a new cost to their budget, the board adopted Diligent Community as their meeting software.

Board Chair EmmaLee Robinson gave administrator rights to all users at the outset to speed up the process of building the agendas and adding documents to the archive. She cited the value of this transparency in increasing trust among the team members.

## The Results

The transition from an email-driven board meeting to Diligent Community made an immediate difference to White Pine Charter Schools. Robinson describes the transformation: “It was incredible. We have no words to tell you how awesome it was compared to what we were doing. It absolutely revolutionized our process.

” She specifically noted Diligent Community’s ease of use and implementation, calling Diligent Community adoption “the best thing we’ve done.” Board members were able to begin using Diligent Community even before formal training.

“ It was that easy. We were able to implement Diligent Community not even in the blink of an eye. It was incredible!”

**EmmaLee Robinson**  
Board Chair,  
White Pine Charter Schools



**More efficient meetings**



**Streamlined agenda creation**



**Increased trust among team members**



**Transformed meeting management**

## About Diligent Community

Diligent Community is the next-generation governance solution designed to enhance effectiveness and efficiency for public boards and leadership teams. Tailored to cater to the unique needs of diverse public organizations, Diligent Community empowers streamlined decision-making, ensuring transparent and effective governance. As a trusted offering from Diligent, a leader serving over 14,000 mission-driven organizations globally, Diligent Community is your essential tool for driving impactful governance, fostering better communication, and achieving shared success.

## Learn more

[community@diligent.com](mailto:community@diligent.com) | [diligent.com/community](https://diligent.com/community)