

Accounts Payable Scan-to-Pay Solution “goes live” with SAP

Our Customer **THE IRVINE COMPANY**

The Irvine Company is a privately held real estate investment and management company on the West coast.

The Challenge

Our customer was in the process of rolling out SAP and wanted to move forward with a scan-to pay Accounts Payable (AP) process that would complement the procure-to-pay (P2P) solution they would be using when SAP was in production. And, they didn't want any disruption. Concurrently, the Company would be instituting a centralized AP environment. The Company had grown and so had the complexity of their de-centralized and dissimilar AP processes. With over 400 managed properties, the distributed approval process needed to be reengineered in order to optimize it.

The Solution

Dolphin provided complete blueprint, implementation and training services for the company's scan-to-pay process for Accounts Payable. The solution was based around Dolphin's process tracking system with integration of an SAP ArchiveLink certified document repository, PBS ContentLink. Dolphin designed and implemented the capture management system consisting of Kofax Ascent and Ascent for Payables Optical Character Recognition (OCR). Custom workflows were created using SAP Business WorkFlow to provide seamless integration and to complement the entire procure-to-pay process.

Key decision points were:

- An end to end solution with one vendor
- A complementary rollout in conjunction with SAP P2P
- Maximum leverage of their SAP investment with minimal additional Total Cost of Ownership (TCO)
- Best practices based solution tailored to their specific environment
- Web-based approval and coding of invoices
- Automatic routing of invoices for approval and coding based on rules, without AP processor intervention

Results

The project from blueprint to implementation successfully went “live” in conjunction with their SAP application providing a seamless Procure-to-Pay solution.

- An enterprise-wide view to invoices
- Automatic process time monitoring and escalation as needed
- Improved efficiencies and visibility to invoices reducing lost or misrouted invoices



Smart Adaptable Proven™

