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"As planned, it took only five months from order placement to the point when SER InvoiceMaster went live. The system has been running smoothly ever since, and integration with the ERP system ensures an electronic process from start to finish."

Ralf Durst, head of IT at Dürr Dental

COMPANY	Dürr Dental AG
AREA OF APPLICATION	Automated invoice management
INDUSTRY	Medical equipment
EMPLOYEES	400 at headquarters, 1,000 worldwide
REVENUES	Over 200 million euros (2012)
REGISTERED OFFICE	Bietigheim-Bissingen
INTEGRATION	Infor ERP, from June 2014 IFS Applications
PROJECT SCOPE	Germany



THE CHALLENGE

- Manual invoice processing was inefficient and subject to errors
- There was media discontinuity between paper-based invoice processing and further processing in the ERP system
- Auditing based on paper documents was a lengthy process lacking in transparency
- There was no current overview of liabilities

THE OBJECTIVES

- Greater efficiency of accounts-payable accounting
- Faster, error-free invoice capture
- Standardised review processes
- Greater clarity with regard to accounts-payable invoices
- Integration with ERP system: automatic data transfer
- Documents more easily found

THE SOLUTION

- Automated invoice management with Doxis4 InvoiceMaster
- Automated invoice scanning and data transfer to Infor ERP
- IFS Applications
- Workflow-managed auditing
- Connection of Doxis4 InvoiceMaster to the existing archive
- Automated auditing in accordance with Paragraph 14(4) of the UStG

BRIEF PROJECT DESCRIPTION

INITIAL SITUATION

The entirely paper-based processing of incoming invoices repeatedly involved problems resulting from the media discontinuity between incoming paper documents and the subsequent electronic processing of the invoice data in the ERP system. The process of manual data entry in the ERP system was subject to error and very time-consuming. Auditing on the basis of paper documents was a laborious process with a lack of transparency. Automated invoice management was expected to standardise and speed up invoice capture and auditing in accounts-payable accounting.

REASONS FOR SER

- SER showed how the Doxis4 solution could be used to deal with customer-specific problems.
- High market penetration of SER with over a million users in 1,300 projects
- Customer-oriented, flexible, customisable user interface

THE SOLUTION

- Doxis4 Capture for scanning up to 300,000 pages a year
- Automated invoice scanning (Doxis4 InvoiceMaster Read) with data transfer to the ERP system
- Workflow-managed auditing (Doxis4 InvoiceMaster Control)

INTEGRATION

ERP system: Infor ERP, from June 2014 IFS Applications

VOLUME OF DOCUMENTS

Around 150 invoices a day, up to 300,000 pages a year

USERS

100 users

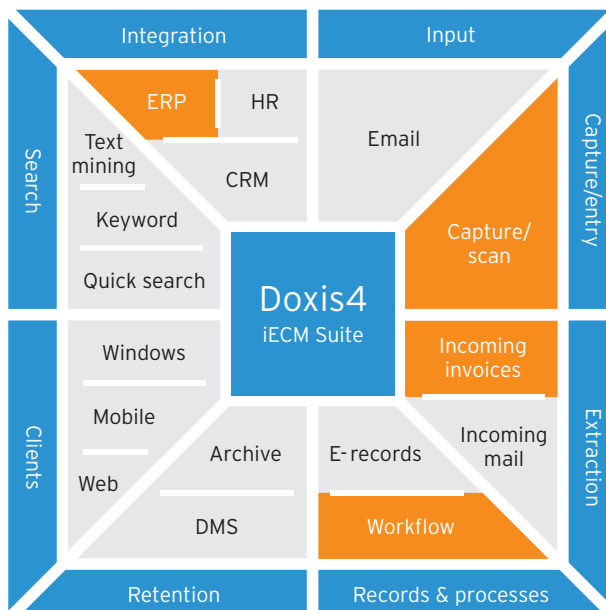
IMPLEMENTATION

- The Doxis4 invoice management solution went live only five months after order placement
- Scanning of paper invoices immediately they are received, automatic extraction of header and item data, data transfer to the ERP system
- Workflow-managed auditing
- Storage of invoices and delivery notes
- Integration of Doxis4 InvoiceMaster in the new ERP system, IFS Application, in 2014

BENEFITS

The amount of work staff have to do to capture invoice data is significantly reduced. Issuers of invoices could be identified largely automatically by the time of the project launch. Data extraction and suggested account assignments speed the process up considerably. As a result of electronic logging, the accounts department can maintain a clear overview of all liabilities at all times and thus has an accurate basis for liquidity planning.

Doxis4 MODULES



Doxis4 modules used by Dürr Dental are highlighted in orange.