



"The high level of acceptance among users and the departments has compelled us to conduct further ECM projects."

Cornelius Hilbig, Head of Digital Services/IT, Eissmann Group Automotive

COMPANY	Eissmann Group Automotive
TOPIC	A global digitalization strategy based on an ECM platform
INDUSTRY	Automotive supplier
EMPLOYEES	Over 5,000 (worldwide)
REVENUE	470 million euros (2017)
HEADQUARTERS	Bad Urach, Germany
INTEGRATION	SAP
PROJECT SCOPE	Worldwide



CHALLENGES

- No centralized or audit-proof document retention
- Documents only partially integrated into process workflows
- Over 100 working hours per employee/year spent on sorting, filing, searching and forwarding
- Complex and difficult to document collaboration with suppliers

TARGETS

- Store and provide information throughout all business processes digitally and without media disruption
- Create a culture of collaboration in which knowledge is shared, not held as a secret, with co-workers and business partners
- Establish a zero-mistake policy, guided by the concept of poka-yoke

SOLUTIONS

- Strategic company-wide ECM platform
- Automated inbound invoice processing and workflow-managed invoice verification
- Electronic file management, incl. supplier file, personnel file, contract file
- Web-based collaboration with suppliers through the Doxis4 iRoom
- Doxis4 mobileCube for releases, image archiving, document display, etc.

PROJECT OVERVIEW

STARTING POINT

Tradition and innovation are the cornerstones of the automotive supplier Eissmann, which has been a success story for over 50 years now. Its ECM strategy aims to facilitate efficient and IT-supported work procedures throughout the company. Eissmann also wants to provide complete information throughout its business processes in a cost-efficient way. With the fully-integrated ECM, BPM and collaboration platform Doxis4, Eissmann has created the foundation for company-wide information management. SAP and ECM were launched simultaneously to establish a symbiotic information management system. The long-term goal of Eissmann is to continuously extend the ECM platform: the prerequisite for the digitalization of the entire business ecosystem.

WHY SER

- Doxis4 fulfilled all goals listed in the specification sheet, especially the international requirements, such as multilingual capability and compliance with ZUGFeRD and EU GDPR, ensuring audit security
- Scalable ECM platform

SOLUTION

Doxis4 iECM suite, incl. solutions for archiving, DMS, BPM, invoice management, eFiles, Doxis4 mobileCube, supplier iRoom

INTEGRATION

SAP (SD, MM, WM, PP, PS, PM, QM, FI, CO and FI Treasury), Microsoft Office

DOCUMENT VOLUME

4.2 TB archived documents (as of July 2018); ca. 1k new documents daily

USERS

2,300 employees and several thousands of external business partners through the collaboration solution, the Doxis4 supplier iRoom

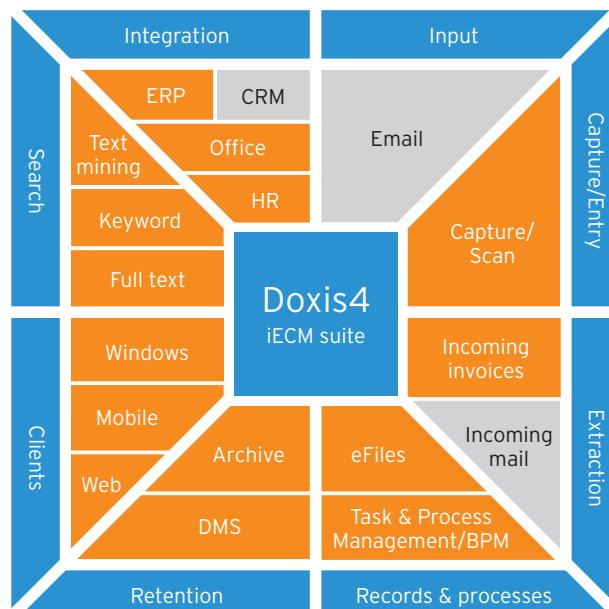
IMPLEMENTATION

- 2012: Built an ECM infrastructure for DMS and audit-proof archiving as a global, centralized data center solution
- 2013: Supplier file, archiving machinery data from production for quality assurance; further eFile solutions started being prepared, e.g. customer files, project files, contract files
- Starting in 2013: SAP and Doxis4 InvoiceMaster Read/SAP Control S simultaneously launched; successive international roll-out of both solutions
- Starting 2014/2015: Receipt confirmation, IT files, further development of ECM strategy
- 2016: Doxis4 iRoom for collaboration with suppliers
- Starting in 2018: Continuous extension of ECM platform, incl. personnel eFiles, various Doxis4 mobileCube solutions, Doxis4 Quality Management

BENEFITS

- All information is completely available in all business processes
- Improved and secure cooperation between all areas and with all external partners
- Saves on over 100 hours of document searching per employee/year
- Lower error rate thanks to invoice capturing, SAP data transfer

Doxis4 MODULES



Doxis4 modules used by Eissmann Group Automotive are highlighted in orange

