



"The benefits of the new system are seen daily, and the good working relationship with SER was a key factor in the rapid and successful completion of the project."

Manuela Weil, project manager at Randstad

COMPANY	Randstad Germany
AREA OF APPLICATION	Archiving of personnel documents with SAP integration
INDUSTRY	Employment services
EMPLOYEES	Around 57,000 (2015)
REVENUES	1.97 billion euros (in 2015) in Germany
REGISTERED OFFICE	Eschborn, Germany
INTEGRATION	SAP HCM
PROJECT SCOPE	Germany



THE CHALLENGE

- Poor performance of the existing archive
- High support costs
- Architecture of the existing archive no longer up to date
- Migration of 27 million existing documents
- Archiving of all personnel documents from SAP Folder Management

THE OBJECTIVES

- To provide a high-performance, stable, modern archive for personnel documents
- To improve the IT support infrastructure
- To reduce operating costs
- To provide direct access to 27 million documents

THE SOLUTION

- Personnel records archive
- Full-text recognition (OCR) in all documents
- Operation at the central Randstad data centre
- System cluster for greater fail-safety
- NetApp SnapLock long-term storage system

BRIEF PROJECT DESCRIPTION

INITIAL SITUATION

Around 2,700 Randstad staff throughout Germany are involved in staff recruitment. The activities of the business depend on the pool of applicants and employees. Constant, direct access to all personnel documents is critical to the company's business.

REASONS FOR SER

- Met the list of requirements better than any other provider
- Flexibility and adherence to deadlines in implementing the customer's wishes
- Geographical proximity of SER to Randstad's headquarters in Eschborn

THE SOLUTION

Archiving of personnel documents and personnel data from SAP HCM

INTEGRATION

SAP HCM

PROJECT PARTNER

Scanning service provider HAVI SOLUTIONS: migration of existing documents

VOLUME OF DOCUMENTS

27 million personnel documents (existing data), 20,000 to 100,000 new documents a day. Current total: 56.5 million documents in the archive (January 2017)

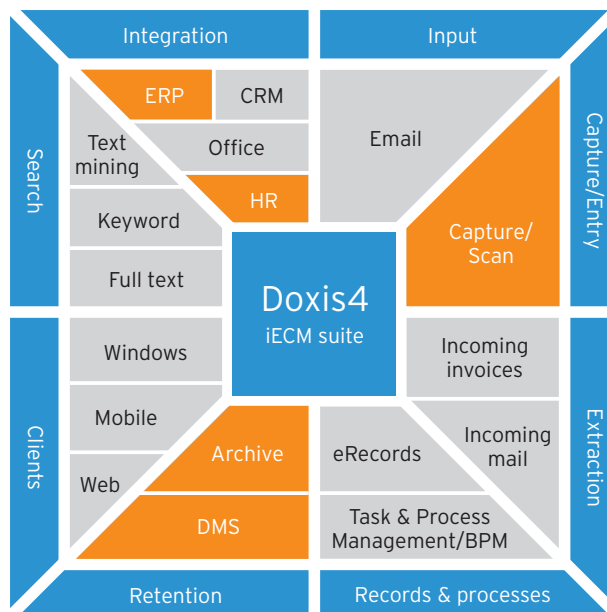
USERS

2,700 Randstad employees with SAP access

IMPLEMENTATION

- Replacement of the existing archive
- Migration of 27 million existing documents
- Conversion of TIFF documents to PDF/A
- Audit-proof storage of 20,000 to 100,000 new documents a day in the SER archive
- Start of production operation two months after order placement
- Completion of the migration of existing data and acceptance of the archive solution by Randstad after a further two months

Doxis4 MODULES



Doxis4 modules used by Randstad are highlighted in orange.