



## CUSTOMER SPOTLIGHT

# A smart motor for documents

SEW-EURODRIVE capitalizes on Dosis AI.dp to process 750,000 customer documents per year

### Precision needs speed

SEW-EURODRIVE is a global market leader in drive and automation technology. The company develops and produces gear motors, frequency inverters, servo motors and comprehensive motion control systems.

From bottling plants, industrial conveyor technology and airport transport systems, to more unusual applications including a theme park roller coaster and the Zugspitze passenger cableway, SEW-EURODRIVE keeps things moving – reliably and precisely.

Inside the company, too, millions of data points and documents are moved daily. But the high volume of orders, delivery notes, invoices and production documents is becoming too much to process manually. SEW-EURODRIVE is tackling this challenge head on with integrated AI-driven document processing from Dosis AI.dp.



### SEW-EURODRIVE facts and figures

- Founded: Germany, 1931
- Locations: 50+ countries
- Employees: approx. 22,000 worldwide
- Core sectors: mechanical engineering, automation, logistics, automotive, energy, food & beverage

“ We handle an enormous volume of documents in different languages. Today, generative AI delivers a level precision and efficiency that was not previously possible.

**Benjamin Schaller**

Group Manager Enterprise Content Management (CDF-WE)



### The new motor: Intelligence over routine

SEW-EURODRIVE has introduced a smart motor to its existing Doxis landscape: artificial intelligence from Doxis AI.dp. It classifies, recognizes and extracts data from 750,000 incoming customer documents every year, regardless of language or format, delivering accurate results that are routed directly to SAP or other integrated systems.

“Our goal was not simply to automate – we wanted to understand what was in the documents,” says Benjamin Schaller.

The proof of concept reveals a vastly different before and after picture: information is recognized faster and error sources virtually eliminated, while rollout to new countries and in more languages is significantly quicker and easier – new sites can be integrated with minimum configuration effort.

### Efficiency builds trust

With a confidence-inspiringly fast time to value, SEW-EURODRIVE is already realizing meaningful outcomes in the pilot phase. Existing processes have been adapted to significantly improve data quality, while Doxis AI.dp is able to automatically extract way more information than before, including data that was previously inaccessible. This opens up new possibilities and lays the groundwork for long-lasting efficiencies.

“In the past it was often unclear why the system had decided this way or that. Today we can say exactly what it identified and why. That creates acceptance,” says Benjamin Schaller.

### Powering the future with digital innovation

Doxis AI.dp delivers the basis today for the digital transformation of tomorrow. New use cases are already in the pipeline, including the automatic processing of supplier declarations or payment notifications.

“AI has long been integral to our daily work. We couldn’t imagine being without it,” says Benjamin Schaller.

As the level of efficiency grows with every project, so too does trust in the technology. SEW-EURODRIVE is doing what it has always done best: driving movement with precision – but this time in intelligent document processing.



## SEW-EURODRIVE's wins with Doxis AI.dp



### Seamless integration with existing systems

- > AI enhances established processes: no system disruptions, no extra effort.

### Higher data quality, less manual follow-up work

- > Greater recognition accuracy, transparent results, more trust in automation.

### Straightforward rollout in new countries and languages

- > Uniform standards for document processes worldwide.

### Lays the foundation for future AI projects

- > Doxis AI.dp is the basis for further automation: from supplier declarations to payment notifications.

“ The project highlights the huge potential of this technology and we intend to fully tap these advantages over time.

**Benjamin Schaller**  
Group Manager Enterprise Content Management  
(CDF-WE)



One platform, all your documents, none of the chaos.

See Doxis in action