United Utilities

Implementation and integration

United Utilities, in Northwest England, performed a major business process and technology change to bring all project management practices in-house. The scope of the implementation included investment, program, project and contract management.

The complete Primavera Enterprise suite (including myPrimavera, Project Management, Portfolio Analyst and Methodology Manager) was implemented. Custom integrations were developed with SAP and Ellipse Asset Management System, and custom components were developed to support regulatory reporting. The final stage of the implementation was completed in April 2005, in time for the next government regulated 5-year asset management plan to begin. United Utilities now manages all capital projects in Primavera, and will build up to $5.5B in projects for this asset management period.

EcoSys consultants, as Primavera subcontractors, led this large Primavera implementation effort in multiple areas:

- Plan and scope entire Primavera Enterprise suite rollout.

- Conduct requirements gathering sessions and design appropriate solutions in Primavera.

- Work with process experts to implement 25+ program and project methodologies in Primavera.

- Provide Primavera technical expertise to offshore developers in designing and developing integration with SAP and Ellipse Asset Management system and custom interfaces and reports for regulatory data capture and reporting.

- Design and document extensive Primavera procedures based on user role.

- Assist training development team in design of custom training.

- Provide rollout planning and support.

Subsequently, EcoSys implemented EcoSys Financial Manager for United Utilities to provide finance, cost controllers and contract managers the ability to manage all project and regulatory budgets, cost forecasts, and SAP actuals within Financial Manager. EcoSys Financial Manager replaces custom development built offshore during the Primavera implementation, which has proved difficult to maintain.