

FLATWORLD USED EHR SOFTWARE TO DIGITIZE DATA & PROVIDE ACCURATE REHABILITATION TRANSCRIPTION REPORTS TO A LEADING HOSPITAL



The Client

Established in the year 1994, the client is a leading hospital with 272-bed facility and manages over 28000 emergency room patients every year. The client is well-known throughout the country for its post-surgery rehabilitation services.

Client's Requirement & Challenges

The client faced challenges with their in-house medical billing practices and wanted to renew the EHR software with digitized data. It was a

resource-intensive job that needed processing of over 3000 rehabilitation cases, transcribe each one, digitize and store electronically.

Although the client had a huge amount of data, they still relied on the outdated medical billing process. Our team had to cover all the medical data and convert it into a digital format and also put the entire billing practice online. We begin by understanding the client's documentation needs with respect to the standards of their rehabilitation facilities.

Convinced of our experience in medical transcription, implementation, and optimization of EHR, the client asked us for a solution.

Our Solution

We created a multifunctional team of rehabilitation doctors, medical transcriptionists, nurses, and experts in EHR software. This allowed us to classify the important data types and find & sort the patient information needed to be accessible during their appointments. The data included the patient's demographics and medical history. We were also able to put in order the key components of the patient medication program, including patient allergies, medical diagnosis records, problem lists, etc. Therefore, we successfully reached the volume of the data that needed conversion. In this way, we begin to scan, interconnect, and identify the data.

At each stage of the data conversion phase, our team of transcriptionists was in contact with the rehabilitation specialist, so they could follow all the federal and compliance protocols. Also, we ensured that our data entry executives obtain only the most precise, ordered, and clear data. This accelerated their data entry task and helped us to run the audit process in parallel. In total, we were able to convert the medical records to digital format within the promised time and with 100% precision.

The Result

The partnership with Flatworld Solutions helped our client save cost and time. And the result of the project was in accordance with the expectations of our client. We delivered accurate rehabilitation transcription reports and synchronized it according to the requirements of the EHR software. Some results of the project are -

- + Revenues increased to an amount of 40%
- + Cost of operation decreased by 35%
- + Patient participation increased
- + Delays and errors significantly reduced

Outsource Rehabilitation Transcription Services to Flatworld Solutions

Being an ISO 27001:2013 certified medical transcription company, we have been a leading provider of rehabilitation transcription services and a host of other [medical transcription services](#). Our medical transcription team is made up of some of the most talented transcriptionists, data entry experts, reimbursement experts, billers and coders, health care insurance support executives, etc. We can help you synchronize your medical facility's records and transfer patient information to the EHR software.

You can also work with us to improve the productivity of your organization, maximize employee engagement, and increase the reimbursement rate.

If you are looking for an accurate, fast and profitable medical transcription service, then look no further. [Get in touch with us](#) today!