FWS'S EHR TRANSCRIPTION SERVICES HELPED A LEADING MEDICAL CLIENT MOVE TO NEW EHR SOFTWARE



The Client

The client is a group of well-known doctors in Avon, Indianapolis. They are well-known throughout the country for their medical services.

Client's Requirement & Challenges

Customer was facing challenges with internal billing procedures for medical billing and revenue cycles and wanted to move their medical records to the EHR software to simplify back-end operations. To do so, they had to process approximately 4,000 encounters with rehabilitation

measure in order to record these encounters in detail and synchronize them according to software requirements. They were looking for a service provider that can help them find the right solution.

Our Solution

Taking into account the unique requirement of our client, we formed a team of qualified transcriptionists with more than 10 years of experience in the transcription of medical documents. The team was asked to train three highly skilled employees who could use the customer's EHR software. They trained the EHR expert team to help them shorten the time to complete the process. They successfully found the challenges associated with EHR and initially solved key issues. They retained rigorous feedback before deploying early detection and fixing errors. Once the team was in production, we received real-time guidance to ensure that knowledge was applied correctly and consistently. All of this helped streamline the process and deliver 4,000 high-quality transcription reports in a short period of time.

The Result

Our experienced team of medical transcribers quickly created high-quality transcription reports and synchronized them according to the software requirements. All this means the client was successful in

- + Moving their medical reports to the EHR software
- + Saving 50% of their operational costs
- + Increasing the ROI
- + Curtailing the backlogs to minimum

Outsource EHR Transcription Services to Flatworld Solutions

As a medical transcription company certified to ISO 27001:2013, we are a leading provider of transcription services for HL7, discharge summary, radiology, neurology, EMR, rehabilitation, and various other medical transcription services. Our medical transcription team consists of some of the most talented transcriptionists, data entry experts, medical billers and coders, reimbursement experts, and health insurance managers. We can help you synchronize medical device records and submit patient data to EHR software.

You can also work with us to increase the efficiency of your organization, maximize employee retention, and increase reimbursement rates.

If you are looking for accurate, quick and affordable EHR transcription services, then you are in the right place. Contact us now!