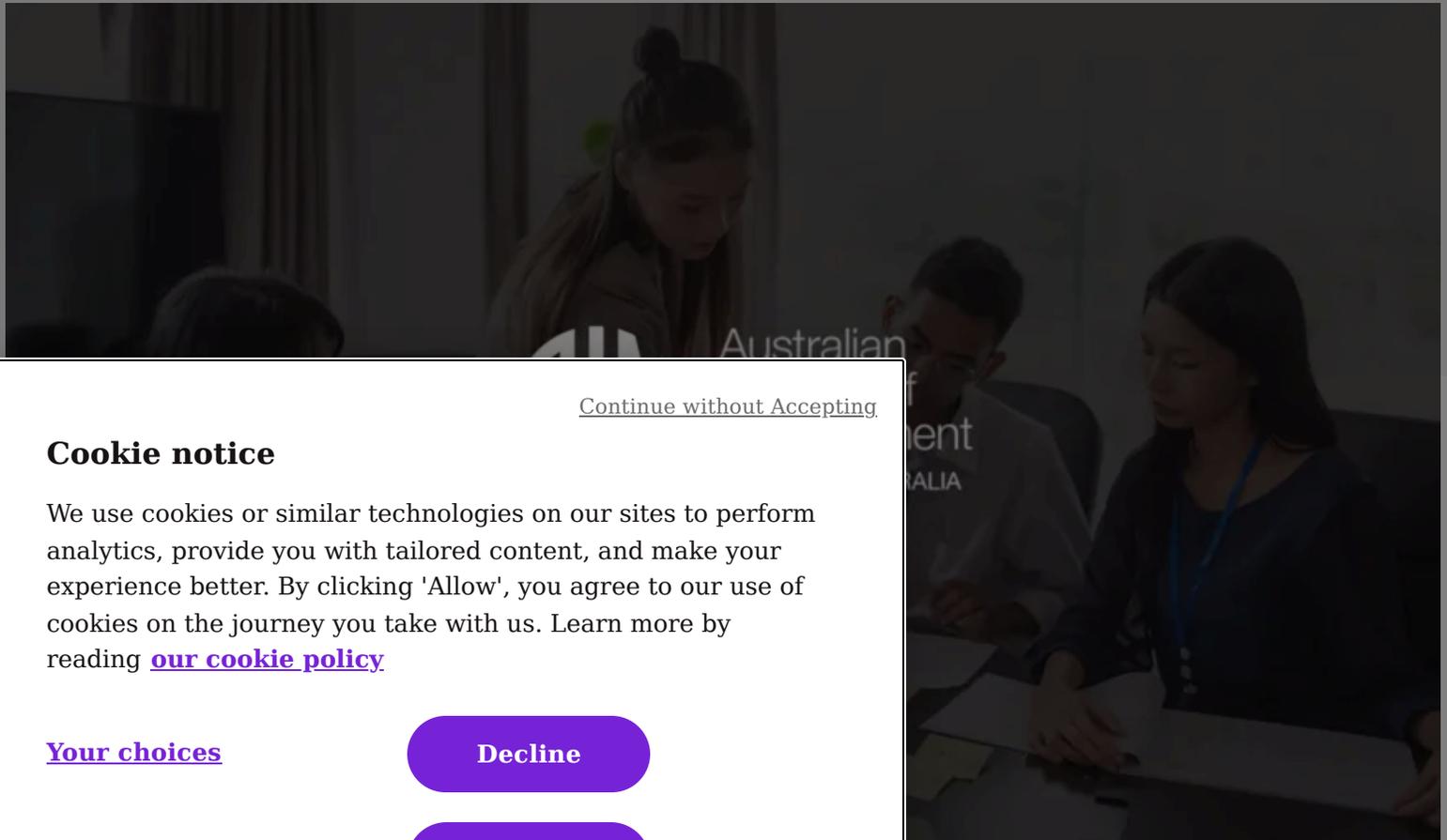




# How AIM WA is using Employment Hero to make work easier and more valuable

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## At a glance



Company	AIM WA
Location	Western Australia
Employees	70+
Product	Premium Payroll and Platinum HR

### Explore this case study if:

- ✓ You manage HR or payroll at a business management or education organisation
- ✓ You want to streamline reporting and reduce manual admin
- ✓ You need an HRIS that empowers managers and improves accessibility for staff

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## arter system

pected leader in professional permanent, part-time and full-time and catering, AIM WA needed a ease.

a separate payroll system. The ity and efficiency the s of service.

tem and HR onboarding was very

manual. There were a lot of forms going around," said Finance Manager, [Kevin Siah](#).

What followed was a transformation of how AIM WA operates behind the scenes, freeing up time, reducing compliance risk and giving team members better access to what they need.

## Automating awards and easing payroll complexity

Managing two pay cycles, monthly for permanent staff and fortnightly for casuals, meant payroll processing could get complicated fast. This was especially true for the organisation's casual catering staff, who operate under specific award conditions.

Employment Hero's automatic [award interpretation](#) changed everything.

*"For our casuals, especially in the catering function, fall under the Hospitality Industry Award. So that award implementation feature is very helpful. It automatically knows how much to pay, when to pay overtime and all that,"* said Kevin.

This has helped reduce the risk of underpayments and the stress that comes with double-checking entitlements manually. Kevin shared that this alone has made payroll much easier to manage.

## Eliminating paper processes and improving accessibility

AIM WA has also seen big gains in efficiency. By moving away from paper-based systems, they've saved hours of admin each month and made life easier for both managers and staff.

*"Previously, we had paper timesheets, paper leave requests, it was all quite manual. Now, with everything in one system, there's better accessibility. Staff can view policies, payslips too, especially for staff making*

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errors and improved the

out two to three hours per

## unlocking

One of the most powerful benefits Kevin has noticed since implementing Employment Hero is how the platform empowers others in the business to access the data they need.

*“The [reporting](#) function is so useful. Because HR and payroll are all on the same system, the reports are more comprehensive. I have access to view leave history, absence trends, pay rates. Department managers can run their own reports now and they don’t have to rely on our team.”*

This shift has created more ownership at the departmental level while freeing up Kevin’s own capacity.

*“It’s reduced the number of day-to-day questions I get. It also gives me more time to focus on business development rather than just transactional things.”*

For an organisation like AIM WA, which is constantly growing and evolving, this shift from reactive admin to strategic thinking is a significant win.

## A community of support

Beyond the platform itself, Kevin also praised Employment Hero’s ecosystem of resources and support.

*“The community forum and webinars are really helpful. I’ve used the knowledge base too, it’s good that all the support is centralised,”* he says.

This support network means users like Kevin can solve issues quickly, learn how to better use the platform and connect with other users for shared experiences.

## A platform that grows with your

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