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How this community organisation reinvested 1,380 admin hours a year into its people and purpose with Employment Hero

0.7

FTE productivity gain

1,380

hours per year freed from manual HR paperwork

20+

teams supported through one integrated platform

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Company
Brophy Family & Youth Services

Industry
Non-profit

Employees
200+

Location
**South West
Victoria, Australia**

Favourite Features

Recruitment

Certification

Contract generation

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t organisation that's been
t Victoria for over 50 years.

mental health, youth AOD, and
grams with nearly 200 staff.

As headcount grew towards
200, the Workforce Engagement team was spending the equivalent of most of a full-time

role on manual admin every week.

"We simply couldn't keep up with the pace of growth," shares Workforce Engagement Manager, [Simone Cottee](#). "Everything relied on emails, printing, and posting – information was everywhere."

Even early digital tools were cumbersome.

"We kept buying systems and adapting our process to them," adds Business Systems Coordinator, Shiv Josan. "We needed one system to combine everything together."

The solution

[Employment Hero](#) provided that unified system.

"Having a proper self-service portal and a single point of truth is a huge thing for us," says Shiv.

Automated reminders ensure safety screenings and certifications stay current, and HR can instantly access contracts, EFT data and compliance records.

[Recruitment](#) has also transformed.

"It's completely transformed... everything we do in recruitment is now done through Employment Hero," Simone explains.

Candidates enjoy a smooth application experience, and hiring teams have real-time visibility of open roles and progress stages, all within one platform.

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agement Lead focused on

rated system

for higher-value, people-centred

“Every hour we save through smarter systems is an hour we can spend supporting our people and delivering impact,” Simone reflects.

Employment Hero provides Brophy with a scalable HR and compliance foundation, enabling them to work smarter, support its people better, and stay focused on delivering impact, not paperwork.”



Jump into Employment OS.

Employment doesn't have to be hard. Streamline every step of the employment lifecycle so you and your team can run ahead.

[Request a demo](#)

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Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

News, resources and insights – delivered to your inbox. Subscribe.

* Work email

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