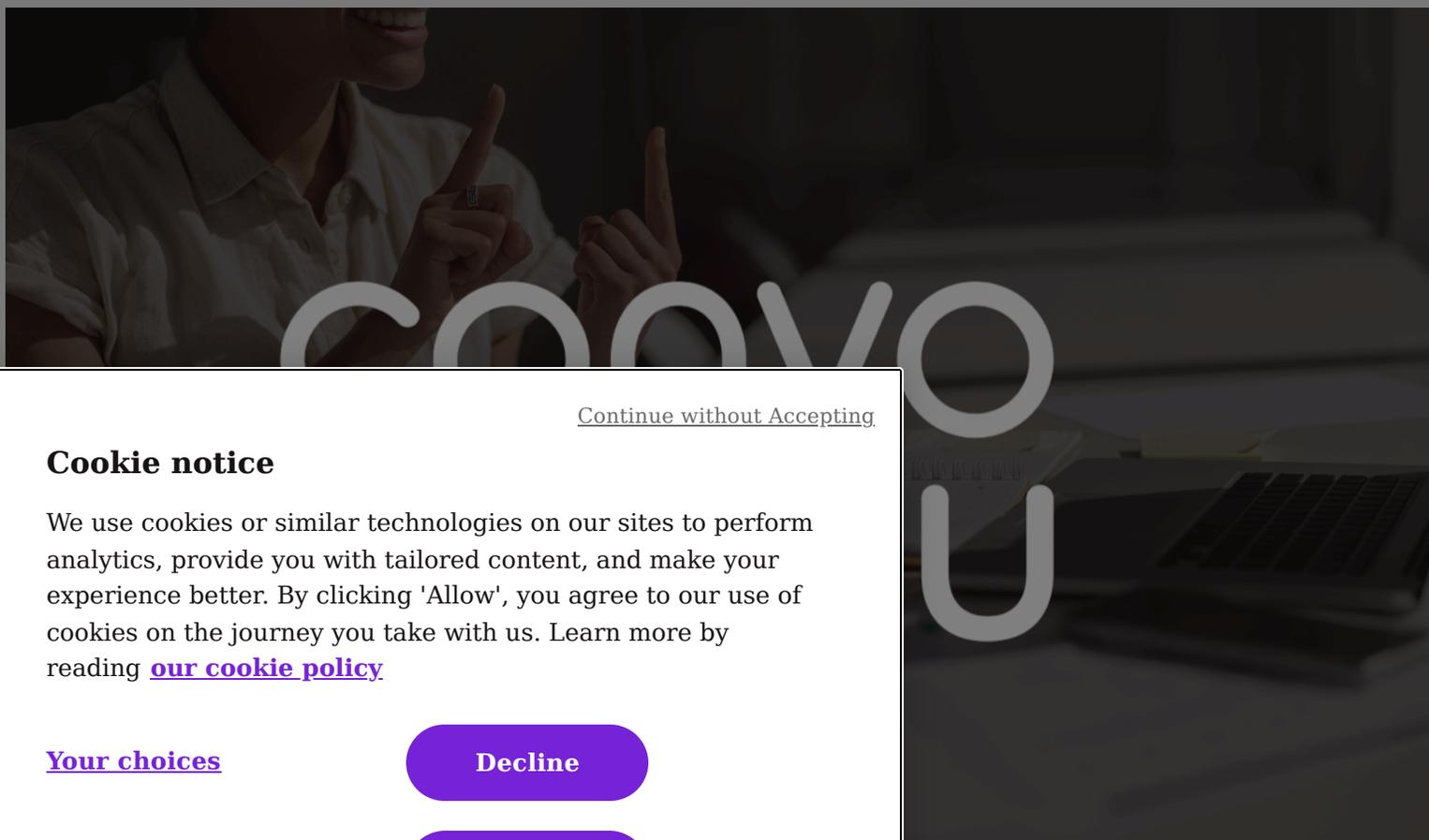




# Convo Australia's Collaboration with Employment Hero

2 min read



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Convo Australia is an international organisation that provides Sign Language Interpretation to people who have a hearing impairment, assisting them with medical appointments, legal meetings, and other appointments. With an international team working globally across different countries, they have an Australian team of 28, who all work remotely.

Due to the nature of their reactive business model, appointments can be booked per schedule, but can also be booked spontaneously when there is a sudden need for an interpreter.

## Challenges

With a large team spread out across different countries, Convo Australia required expert support to ensure they were aligned with compliance and differing regulations.

However, the amount of support they needed was moderate, which meant their current outsourced HR and Payroll services were becoming time-consuming to navigate, and costly to keep implemented.

## Solutions

### A purposeful partnership

Employment Hero provides advice and support to align companies with relevant legislation, while providing on-demand guidance and policy reviews when the need arises.

Our experts work to minimise risks, and assists businesses to reduce employee, performance, or compliance issues.

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# Results

## Confidence in compliance

The collaboration with Employment Hero has empowered Convo Australia by offering dedicated professionals to audit their policies and documents, ensuring compliance and mitigating potential risks.

Additionally, the partnership provides Convo Australia with valuable resources that actively support their employees and teams, contributing to a healthier and more productive work environment.

Overall, this has been delivered at a reduced cost, tailored to the company's needs and offers a solution more optimal for their current requirements.

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### The Team

Employment Hero –

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## Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

## What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

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