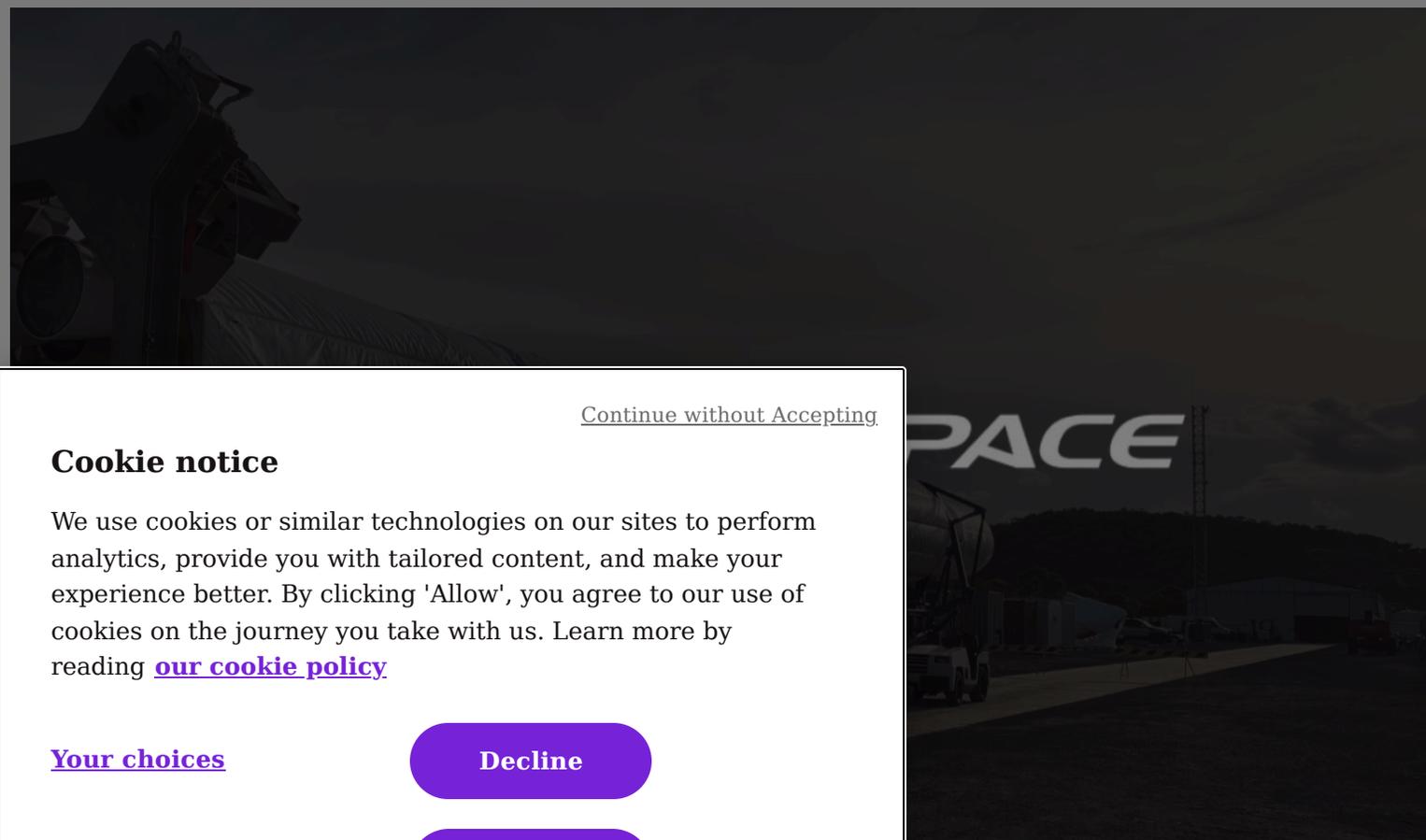




# Gilmour Space Technologies: Scaling at rocket speed with Employment Hero

3 min read



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## At a glance

Company	Gilmour Space Technologies
Location	Gold Coast, Australia
Employees	150+
Product	Payroll Premium and HR Platinum

### Explore this case study if:

- ✓ You're in manufacturing and need a seamless HR system as your workforce grows
- ✓ You want to streamline onboarding, performance management and payroll
- ✓ You need an easy-to-use platform that saves time and keeps employees focused on their work

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## o a scalable

tralia's aerospace industry, technology. As the company grows, it was clear that their HR person team was projected to be unsustainable.

*“When I joined four years ago, we were doing everything manually – timesheets, onboarding, performance reviews. We knew we couldn’t keep running payroll with a manual system,”* says [Carly Allen](#), HR Manager at Gilmour Space.

Carly’s first major project? Implementing an HRIS that would scale with the company. After reviewing several options, Employment Hero stood out as the best fit.

*“Nothing integrated seamlessly with payroll like Employment Hero did,”* Carly explains.

### Onboarding at the speed of growth

With rapid expansion comes frequent hiring, and a [seamless onboarding](#) process is critical to ensuring new starters hit the ground running. As HR Coordinator Jade Little describes, Employment Hero made onboarding easy and efficient.

*“We have a lot of new starters coming through. The onboarding process is really streamlined – everything is entered into the system, and a link is sent out for them to complete their details. It’s quick, easy, and keeps everything organised.”*

While fast-paced hiring can be overwhelming, the automated workflows help Gilmour Space Technologies’ HR team stay on top of internal movements and new hires. *“Tracking and updating employee details is super simple, especially as we scale,”* said Jade.

## More time spent building rockets, less on admin

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system was timesheet complete, and manually submit time away from their core

sheet, or request leave. their manager, submit it to HR, processing. Employment

employee per day,” Carly says.

# Performance management made simple

Managing employee performance in a fast-growing company is no small task. Before Employment Hero, Gilmour Space relied on Word documents and spreadsheets to track performance reviews – an inefficient system that made identifying high performers difficult.

*“Before, we had to manually enter ratings into an Excel spreadsheet, analyse everyone’s performance metrics, and then present that to the CEO. Now, with the [performance management](#) feature, we can just download a spreadsheet straight from the system. Everything is in one place,”* said Carly

This level of visibility has been a game-changer for leadership. *“If the CEO wants to see performance data, he can access it directly instead of waiting for HR to compile reports,”* Carly says.

## Training for compliance and leadership

In the aerospace industry, compliance is paramount. Gilmour Space uses Employment Hero’s [training modules](#) extensively for safety training, leadership development and compliance education.

*“All our new starters complete mandatory safety training through Employment Hero. We also use it to roll out new compliance training, like bullying and harassment education, when legislation changes,”* Jade explained.

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ership training through the  
l to guide teams effectively.  
e’re also looking at  
Jade said.

## with simple

technicians, easy access to  
r access to a computer,  
feature.

*“Our technicians like that they can do everything from their phone. Submitting timesheets, and applying for leave – it’s all quick and easy. They don’t have to be at a computer to handle admin tasks,”* said Carly.

## A future-proof HR solution

For Gilmour Space Technologies, Employment Hero has been a crucial tool in supporting their rapid growth. From streamlining onboarding and payroll to improving performance management and compliance training, the platform has delivered significant time savings and efficiency gains across the business.

*“Having information readily available, streamlining processes, and saving time – those have been the biggest benefits for us,”* Carly summarises.

As Gilmour Space continues to push the boundaries of aerospace innovation, Employment Hero ensures their HR team stays focused on what matters – supporting their workforce and fuelling growth.

If you’re interested in skyrocketing your HR and payroll processes like Gilmour Space Technologies, [book a demo](#) with one of our business specialists today and discover the difference.

[Talk to an employment specialist](#)

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We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

## What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

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