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# Holdsworth Community achieves \$400K in annual cost savings and total compliance confidence with Employment Hero

**\$400K**

In annual cost avoided

**4 FTE**

Worth of time saving across HR and management

**100%**

Visibility and confidence in compliance and certification tracking

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# holdsworth

Company  
**Holdsworth  
Community**

Industry  
**Community**

Employees  
**120**

Location  
**New South Wales,  
Australia**

## Favourite Features

Onboarding

Certifications

Employee  
engagement

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family services organisation and Support at Home services contractors, the team provides ms. When Chief Executive Officer and HR and compliance platform to nds.

Before Employment Hero, Holdsworth Community relied on manual filing systems and spreadsheets to manage employee data, certifications, and compliance tasks. This created inefficiencies and compliance gaps across critical areas like police checks, licences and training renewals.

“As a CEO, I was consumed with all of these very manual, dated and inefficient tasks. I was buried in the trenches because things weren’t happening right or were being missed.”

The admin burden made it harder for staff to focus on delivering high-quality care and staying close to clients.

## The solution

Holdsworth Community implemented Employment Hero’s full HR suite, introducing automated [onboarding](#) workflows, [certification](#) tracking, document storage, [performance](#) reviews and internal communication tools like [announcements](#) and shoutouts.

“The challenges we had in the compliance space literally evaporated when we joined Employment Hero. HR, payroll and compliance are now seamless and easy manage with 120 people. As CEO I have confidence in the platform knowing that nobody’s going to be forgotten and nothing’s going to be missed.”

Craig praised both the platform’s usability and the support behind it, particularly in a highly regulated sector like aged care.

“I’m very impressed with the support team. Employment Hero is light years ahead of its competitors – nothing even comes close. It’s been fantastic having Employment Hero as partners through the aged care reforms, helping us stay compliant and give our team a professional onboarding experience.”

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across business and four FTE  
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tely allowed us to do that. We’re  
aving to work harder.”

# Why it matters

Employment Hero has given Holdsworth Community complete confidence in its compliance processes and the freedom to focus on strategic growth. Craig believes Employment Hero has been instrumental in empowering both leadership and staff.

“I’ve been a CEO for the best part of the last nine years and I’ve never seen an employment platform like this. Employment Hero clearly has the customer in mind – the ease, the power, the functionality from announcements to HRIS to payroll. I’m excited about what’s next.” and resilience needed to scale without losing what makes it special.



## Jump into Employment OS.

Employment doesn't have to be hard. Streamline every step of the employment lifecycle so you and your team can run ahead.

[Request a demo](#)

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## Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

## What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

## News, resources and insights – delivered to your inbox. **Subscribe.**

\*Work email

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