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 Case Studies



How Human Inc. uses Employment Hero as their Swiss army knife for HR

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Human Inc

At a glance

Company	Human Inc.
Location	Malaysia and Singapore

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R solution
performance

management

- ✓ You need a reliable, easy-to-use platform with excellent customer support

A consultancy firm in need of a smarter HR System

Human Inc. is an innovation consultancy operating across Southeast Asia, specialising in strategy and learning. With a team of around 25 people, they work with Fortune 500 companies to drive leadership development and customer-centricity. However, managing HR for a small but dynamic team came with its own challenges.

Azzira Azli, who leads Human Inc.'s HR function, knew the company needed a more efficient way to handle HR processes. Before implementing Employment Hero, Human Inc. relied on a local HR tool that, while functional, left gaps in data accuracy and lacked the robust features the business needed.

"Before I came in, my manager had already started shopping around for a better system. I came in to do the setup, and from the start, I really enjoyed the support I got. The team was very hands-on and available to answer all my silly questions."

A comprehensive HR solution that just

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... with a seamless and reliable
... and payroll to [performance](#)

... boxes. We used to have
... ets, but now we have a

... [powered recruitment tools](#). "I

... love the automation. You can just drop a resume in, and it reads everything for

you. It saves so much time. If I had to manually input all CVs, it would take me 15 minutes per candidate. Now, it's just one minute. That adds up when you're dealing with hundreds of applicants."

The hiring process also became more efficient, with Employment Hero integrating seamlessly with LinkedIn and eliminating the need for manual data migration.

"We used to have to move everything manually between systems. Now, candidates just flow into our ATS, making it so much easier to manage our talent pipeline."

Payroll and compliance made simple

Employment Hero also revolutionised [payroll management](#) for Human Inc., removing unnecessary manual tasks and ensuring compliance with local regulations.

"At one point, we were downloading individual expense reports and migrating them to payroll manually—it was tedious. But with Employment Hero's automated integration, that process was completely streamlined. It saves a huge chunk of time."

Additionally, statutory updates—such as changes to social security and employment insurance—are automatically reflected in the system. *"We don't have to worry about compliance because Employment Hero keeps up with all the changes. It's something we can trust."*

Supporting growth and strategic HR

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For new hires, the onboarding process is smoother than ever.

“One of the most consistent pieces of feedback we get from new joiners is that everything is so easy. From signing contracts to going through the onboarding wizard, the experience is seamless.”

Azzira believes this contributes to Human Inc.’s strong employer brand. *“Our HR team acts as an enabler, making sure people don’t get bogged down in admin. That way, they can focus on delivering value to our clients.”*

More than just a tool

One of the things that sets Employment Hero apart for Azzira is the level of support and collaboration.

“Even when we needed a payroll update for a bank transition, the Employment Hero product team worked closely with us to test and implement changes. I’ve worked with other platforms before, and the disconnect between customers and the product team was always frustrating. With Employment Hero, that’s never been the case.”

A swiss army knife for HR

When asked to summarise her experience, Azzira doesn’t hesitate: *“Employment Hero is like a Swiss Army knife for HR. For a small business, there’s so much you can do with this platform—it’s just about how much you want to take advantage of it.”*

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ce is simple: *“Take stock of
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s a game-changer that
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ready to see how Employment Hero can transform your HR processes? [Book a demo today](#) and discover how we can help your business thrive.

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Integrations

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Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live.

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*Work email

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