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 Case Studies



# 50 employees, one platform: How Macro Mike took control of HR and payroll

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### At a glance



Company	Marco Mike
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and casual

- ✓ You want to centralise HR and payroll processes to support business growth
- ✓ You're looking for one platform to manage onboarding, timesheets, contracts and reporting

## Scaling operations with confidence

When health-focused food manufacturer [Macro Mike](#) began experiencing rapid growth, managing its workforce efficiently became a key priority. From warehouse staff to office-based teams and casual production workers, keeping up with HR and payroll processes was no small feat.

[Karli Newell](#), People and Culture Advisor, stepped into the business to help streamline these systems and Employment Hero was already part of the mix.

*"We've got around 50 team members now across all departments. We've grown organically and pretty quickly, so it's been good to have something centralised like Employment Hero in place."*

Karli brings a strong background in payroll and is now expanding her expertise across the HR module within Employment Hero. Having used clunkier platforms in the past, she's found Employment Hero refreshingly comprehensive.

*"It's a one-stop shop for HR. We use it every day for onboarding, offboarding, timesheets and payroll,"* Karli explained.

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## in one place

ability to centralise [employee](#)

saves me a lot of time. When we  
t, set them up in the system and  
r anything or chasing up

and temp agency staff, having clear and compliant documentation has been essential. Karli added,

*"It gives me peace of mind that we're doing everything by the book."*

# Supporting a diverse and seasonal workforce

Macro Mike's production ramps up significantly during peak sales periods, requiring extra staff at short notice. Employment Hero's tools help them stay agile without compromising on accuracy or compliance.

*"We've got warehouse staff, casuals, office-based roles. It's quite a mix, so having a system that works for all types of employees is a huge help. Having Employment Hero set up properly means that I can get someone onboarded really quickly."*

The team uses the Employment Hero [Work App](#) app daily, especially for leave and timesheet approvals. Overall, the system helps staff stay self-sufficient.

*"Everyone knows how to use it now, especially for applying for leave or submitting their timesheets."*

# Reliable reporting that works for payroll and people

When it comes to [payroll](#), Karli finds Employment Hero's reporting tools especially powerful.

*"I find the reporting really robust. I can download what I need and it's easy to customise,"* said Karli.

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erating simple lists for birthdays  
orked with standalone payroll  
thing together.

akes things easier when

## an support

s AI-driven help system, which  
new features.

*"I love the AI Chatbot, it's so helpful. And when it can't help, I get redirected to someone straight away. It's just a really smooth support experience on the HR side."*

That responsiveness is critical in a business like Macro Mike, where agility and accuracy go hand in hand. With a lean People and Culture team, Karli needs tools that help her solve problems independently and keep things moving.

## Looking ahead

Karli sees even more opportunities for other managers across Macro Mike to start using Employment Hero more proactively, for example, to run [performance reviews](#) or access HR insights.

*"I'd love to see more of our managers jumping into the system and using it to support their teams,"* she said.

For now, she's focused on keeping things running smoothly and Employment Hero remains her go-to platform for simplifying the everyday.

Ready to simplify HR and payroll like Macro Mike? [Book a demo](#) to see how Employment Hero can support your team's growth and make work more valuable.

[Learn more](#)

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## Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

## What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

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Work email

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