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employment hero



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How one of Australia's largest legal service providers saves \$120k on HR & payroll with Employment Hero

1.5

FTE positions reduced

\$120k

saved and diverted to hiring a new P&C officer

1

hour of recruiting and onboarding saved on each new hire

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Company
NAAJA

Industry
Non-Profit

Employees
200+

Location
Darwin, Northern Territory

Favourite Features

Payroll

Certification

Workflows

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the largest law and justice service

delivers civil law, criminal law,
, a custody notification service,
for Aboriginal people right accross

Before [Employment Hero](#), NAAJA was juggling five disconnected systems. Payroll didn't talk to HR, and recruitment didn't talk to onboarding. Manual data entry, duplicate records and spreadsheet-based compliance tracking drained precious time from their small HR team.

NAAJA's teams travel vast distances, sometimes over 1000km in a single day, to reach clients across remote communities. As People Operations Manager [Ryan Cooney](#) explains:

"Our staff are stretched thin, managing caseloads of sometimes more than 120 clients each. They don't have time for extra admin or complexity."

The solution

Enter Employment Hero, which replaced NAAJA's disconnected tools with one unified, intuitive platform.

Fast workflows eliminated the need for complex configuration, while [HR](#) and [payroll](#) now share a single source of truth, removing double entry entirely. Compliance items such as qualifications and Working With Children Checks are tracked automatically, and API integrations pull accurate people data straight into NAAJA's reporting systems, eliminating manual spreadsheets and year-round data wrangling.

In Ryan's words, *"Employment Hero is a game changer. It could easily become the Facebook of people management systems."*

The ROI

Within 12 months, NAAJA was able to:

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icer role
boarding

fast it evolves as a platform.

*already adopted 15–20 of our
the six years we used it."*

o has helped NAAJA redirect funding from administration into frontline culture, safety and support so the team can focus



Jump into Employment OS.

Employment doesn't have to be hard. Streamline every step of the employment lifecycle so you and your team can run ahead.

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Acknowledgement of Country

We acknowledge Aboriginal and Torres Strait Islander peoples as the First Australians and Traditional Custodians of the lands where we live, learn and work.

What we do

Employment Hero is an end-to-end HR, payroll and recruitment solution designed for Australian businesses. Our suite of powerful employment tools help streamline your workday, so you can focus on what matters.

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* Work email

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