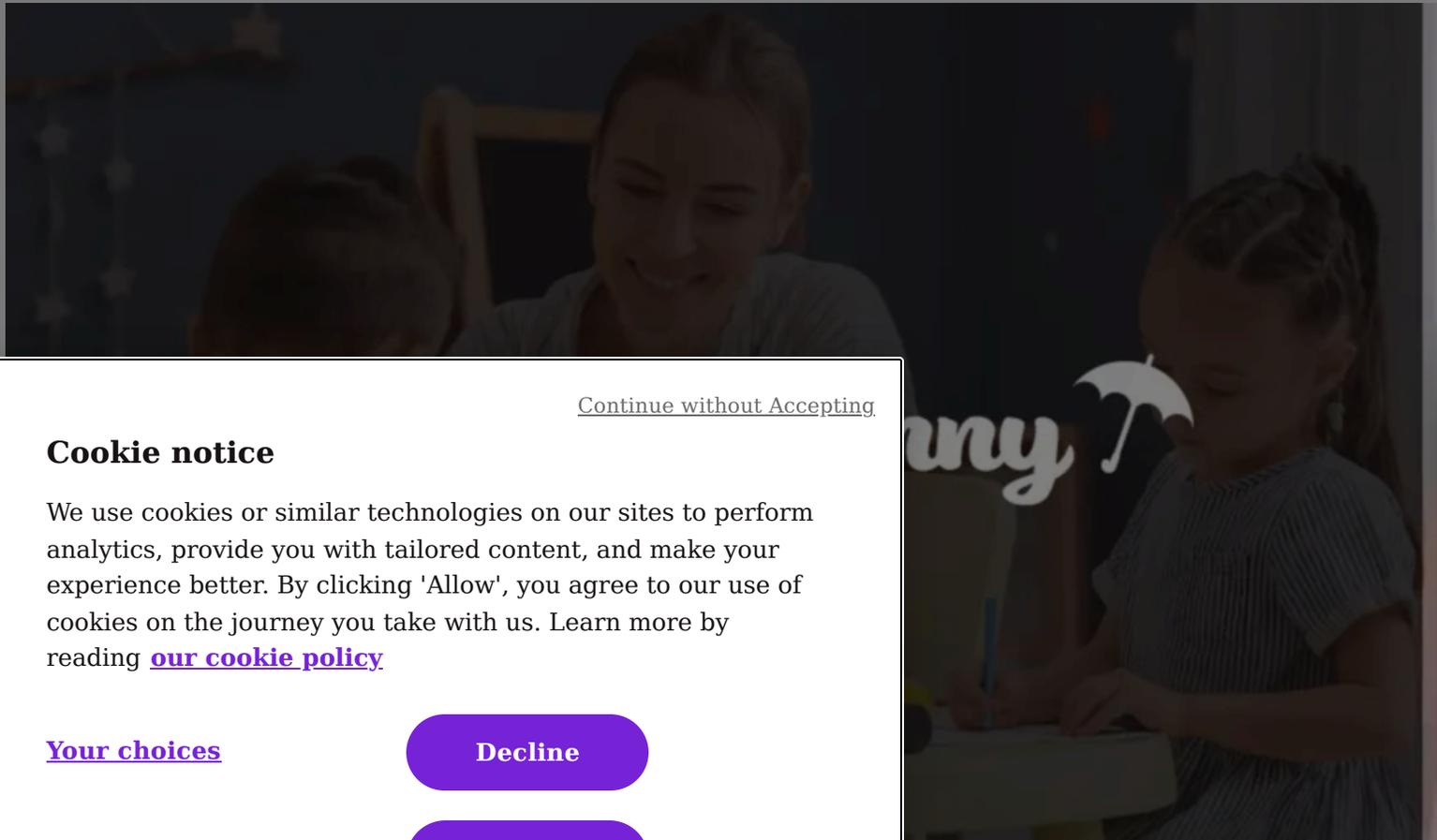




How Pay the Nanny cut payroll processing time by 50% with Employment Hero

Published August 1, 2025 | Updated | 1 min read



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At a glance

Pay the Nanny 

Company	Pay the Nanny
Location	Australia & New Zealand
Employees	3
Product	Payroll

Explore this case study if:

- ✓ You're running payroll for domestic employers and need a seamless, compliant system across AU and NZ.
- ✓ You've outgrown your patchwork of off-the-shelf software and are ready for automation that scales.
- ✓ You want an API-friendly platform that fits with your existing tech without compromising accuracy or affordability.

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...e designed to simplify the
...t in Australia dealing with PAYG,
...leave or ACC, Pay the Nanny acts
...s straightforward.

...ounting firm how to, yep, pay
...rolls a year across both sides of
...s: founder, strategist, customer

Growing pains with a patchwork system

Before Employment Hero, Pay the Nanny was operating on a delicate ecosystem of cobbled-together software. One platform for billing, another for payroll, another for timesheets, and then came the spreadsheets and reconciliation headaches.

"We'd send out 100 invoices and try to match that with 100 payrolls. If the numbers didn't line up, even a 1% discrepancy could be thousands of dollars," Mark recalls.

Not only was the manual work time-consuming, but the risk of human error was ever-present. Their existing software stack couldn't provide the visibility, accuracy, or integration that a growing business needed.

"It kind of worked with a few clients," Mark admits. "But as we scaled, it got too hard to manage."

The Hero in the high chair

Mark had one big requirement when shopping for a [payroll solution](#): seamless API integration with their own existing software. He didn't want to build a payroll engine from scratch, but needed one that would plug effortlessly into the software they had already developed for clients.

"There aren't many payroll platforms with API access that aren't enterprise-level, and enterprise-level means enterprise cost," he explains. "Employment Hero gave us exactly what we needed without blowing out the budget."

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The tax calculations might differ, allowing for one unified approach

t of the box."

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ts spreadsheet-laden past.

Everything starts with the nanny inputting their [timesheet](#). Once approved by the parent, the billing is generated, funds are collected, and a payment file is automatically created and pushed to Employment Hero for payroll processing. Then it loops right back: clean, reconciled, and ready to report.

“From the user’s side, there’s only one login. They don’t have to jump between three different systems anymore,” says Mark. “It’s now a one-stop shop.”

The impact? A dramatic reduction in time spent, and even more importantly, near-elimination of costly manual errors.

“We’ve easily cut payroll time in half. But more than that, we’ve saved thousands of dollars by avoiding reconciliation mistakes.”

Favourite features

Mark doesn’t hesitate when asked what features he loves most.

“The API. It’s just simple, it works, and it’s highly customisable. We can build what we need around it without hosting our own payroll engine.”

He also gave a shout-out to the platform’s intuitive pay condition rules:

“They’re awesome. You can set really smart, customisable pay conditions without reinventing the wheel. Everything just works straight out of the box.”

And what about customer service?

“...limit you can give software.”

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s borders, Mark’s advice is

ordable, easy to use, and

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